



## Office of Defects Investigation

## Complaints - Search Results

232 Records Displayed.

Report Date : **November 6, 2004 at 12:48 AM**  
 SEARCH TYPE : **VEHICLE**  
 YEAR : **2000**  
 Make : **VOLKSWAGEN**  
 Model : **PASSAT**  
 Type : **ANY**

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 553899**Date of Failure:** June 14, 2000**VIN :** Not Available**Component:** TIRES:TREAD/BELT**Summary:**

CONSUMER FELT A VIBRATION IN THE STEERING WHEEL BUT BY THE TIME THE CONSUMER PULLED OVER TO THE SIDE OF THE ROAD THE LEFT REAR TIRE COMPLETELY SHREDDED/BLOWNOUT (MICHELIN MXV4 PLUS TIRE 205/65R15P). NLM

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 565861**Date of Failure:** July 1, 2000**VIN :** WVWPD23B2YE...**Component:** VISIBILITY:POWER WINDOW DEVICES AND CONTROLS**Summary:**

CONSUMER STATED THE FRONT PASSENGER WINDOW WAS MAKING A GRINDING NOISE, THE DEALER ORDERED REGULATORS FOR BOTH WINDOWS, ALSO THE MIRRORS WOULD NOT ADJUST PROPERLY, DRIVERS SEAT MEMORY FUNCTION STOPPED FUNCTIONING.\*JB

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 565861**Date of Failure:** August 1, 2000**VIN :** WVWPD23B2YE...**Component:** STRUCTURE:BODY:DOOR**Summary:**

CONSUMER STATED THE PASSENGER DOOR LOCK NO LONGER WORKED FROM THE REMOTE, DRIVERS DOOR SWITCH OR THE KEY, THE DOOR COULD NOT BE OPENED FROM THE INSIDE, AND ALSO UNABLE TO LOCK ALL DOORS WITH THE MASTER LOCK BUTTON.\*JB

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 565861**Date of Failure:** December 1, 2000**VIN :** WVWPD23B2YE...**Component:** ENGINE AND ENGINE COOLING:COOLING SYSTEM

**Summary:**

CONSUMER STATED THE VEHICLE HESITATED DURING START UP IN COLD WEATHER, AND ALSO THERE WAS A ROUGH START AT TIMES, ALSO THE WATER PUMP SEIZED, CAUSING THE TIMING BELT AND THE HYDRAULIC TENSIONER TO BE DAMAGED.\*JB

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**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 565861

**Date of Failure:** December 1, 2000

**VIN :** WVWPD23B2YE...

**Component:** ENGINE AND ENGINE COOLING:ENGINE:GASOLINE

**Summary:**

CONSUMER STATED THE VEHICLE HESITATED DURING START UP IN COLD WEATHER, AND ALSO THERE WAS A ROUGH START AT TIMES, ALSO THE WATER PUMP SEIZED, CAUSING THE TIMING BELT AND THE HYDRAULIC TENSIONER TO BE DAMAGED.\*JB

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**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 565861

**Date of Failure:** January 1, 2001

**VIN :** WVWPD23B2YE...

**Component:** ELECTRICAL SYSTEM:BATTERY

**Summary:**

CONSUMER STATED ON 2 OCCASIONS THE VEHICLE WOULD NOT START, IT WAS FINALLY DETERMINED THAT THE BATTERY NEEDED TO BE REPLACED.\*JB

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**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 565861

**Date of Failure:** September 1, 2001

**VIN :** WVWPD23B2YE...

**Component:** TIRES

**Summary:**

CONSUMER STATED THERE WAS A SHAKE/SHIMMY IN THE STEERING WHEEL, THE ALIGNMENT WAS CHECKED AND TIRES WERE ROTATED, CONSUMER WAS INFORMED THAT EVERYTHING WAS OK, HOWEVER WHEN CONSUMER WENT BACK TO HAVE THE SHAKE/SHIMMY CHECKED OUT IT WAS DETERMIND THAT VEHICLE HAD A BAD TIRE.\*JB

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**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 565861

**Date of Failure:**

**VIN :** WVWPD23B2YE...

**Component:** AIR BAGS

**Summary:**

CONSUMER STATED THE AIR BAG WARNING LIGHT CAME ON TWICE, THE SECOND TIME REQUIRED THE REPLACEMENT OF THE SPIRAL SPRING ASSEMBLY AND ADAPTER HARNESS.\*JB

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**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 565861

**Date of Failure:**

**VIN :** WVWPD23B2YE...**Component:** EXTERIOR LIGHTING:HEADLIGHTS**Summary:**

CONSUMER STATED THE DRIVER SIDE HEADLAMP DID NOT ILLUMINATE THE ROAD PROPERLY, CONSUMER WAS INFORMED THAT THE HEADLAMP WAS OPERATING AS DESIGNED.\*JB

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 566860**Date of Failure:****VIN :** Not Available**Component:** ELECTRICAL SYSTEM**Summary:**

ONLY THE DRIVERS DOOR AND TRUNK LID HAVE A DASH LIGHT AND CHIME INDICATOR TO LET THE CONSUMER KNOW THAT THESE DOORS ARE OPEN, ON ONE OCCASION THE CONSUMER WAS DRIVING WITH THREE SMALL CHILDREN WHEN HE NOTICED THAT THE INTERIOR LIGHT WAS ON, ONLY THEN DID THE DRIVER REALIZED THAT A REAR DOOR WAS AJAR, THE CONSUMER FEELS THIS IS A SAFETY HAZARD. NLM

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 721454**Date of Failure:****VIN :** WVWPD23BXYE...**Component:** ENGINE AND ENGINE COOLING:ENGINE:GASOLINE**Summary:**

CAR WOULDN'T START. WHEN BROUGHT TO THE DEALERSHIP, WE WERE TOLD THAT THERE WAS A DESIGN DEFECT IN THE V6 MODEL PASSAT ENGINES. THEY ARE NOT PROPERLY BURNING ANY OF THE U>S> AVAILABLE GASOLINES, WHICH IS CAUSING A CARBON BUILD-UP ON THE VALVES. THIS WILL BE AN ONGOING PROBLEM WITH THE VEHICLE. THEIR SOLUTION IS TO ADJUST THE ENGINE SO IT BURNS HOTTER AND THIS MIGHT ALLIEVIATE THE PROBLEM. THEY ARE ALSO SUPPLYING DEALERS WITH A MACHINE TO CLEAN THE CARBON OFF THE VALVES, BUT THESE MACHINES ARE NOT AVAILABLE AT THIS TIME. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 737530**Date of Failure:** October 26, 2000**VIN :** WVWTH23B6YE...**Component:** FUEL SYSTEM, GASOLINE:FUEL INJECTION SYSTEM**Summary:**

SULFUR DEPOSITS COLLECT ON SENDING UNITS CAUSING FUEL TO BE READ AS EMPTY WHEN TANK COULD BE EMPTY OR FULL. CAR WILL IMMEDIATELY SHUT OFF WHEN THIS OCCURS. THIS PROBLEM WAS A RECALL ISSUE BEGINNING IN JUNE OF 2000 FOR ALL 4MOTION PASSATS. I WAS NOT NOTIFIED OF THIS RECALL AT THE PURCHASE OF MY VEHICLE IN JULY OF 2000 NOR WHEN I BROUGHT THE CAR IN INTIALLY FOR THIS PROBLEM. ON SECOND VISIT TO LOCAL DEALER WAS A RECALL MENTIONED, BUT NOTHING WAS FIXED. I WAS INFORMED BY DEALER TO MONITOR FUEL LEVEL AT CERTAIN MILEAGE. ORIGINALLY 250 MILES, WHICH THEN DECREASED TO 200 AND THEN CURRENTLY 150 DUE TO LAST INCIDENT OF CAR FAILURE AGAIN. DEALER HAS BEEN NOTIFIED OF PROBLEM AND CAR WAS TAKEN INTO DEALERSHIP ON 10/26, 11/1, 11/28 AND WAS TO BE FIXED 12/2. PROBLEM NOT FIXED. WRONG PART WAS INSTALLED IN CAR. THEREFORE, I WILL BE HAVING TO TAKE CAR IN FOR A ADD'TL VISIT WHEN CORRECT PART ARRIVES AT DEALERSHIP. I AM TO WAIT FOR NOTIFICATION FROM THE DEALER WHEN PART WILL BE DELIVERED AND READY. RECENTLY FOUND ON WEBSITE THAT THIS PROBLEM HAS BEEN RENDERED BY THE NHTSA AS POSSIBLE TO CAUSE A CRASH. ONCE I NOTIFIED DEALER OF THIS, A RENTAL CAR WAS THE OFFERED, BUT AT NO OTHER TIME WAS A LOANER CAR OFFERED EVEN WITH THE RECALL STATING SUCH A CLAIM. PROPER FOLLOW UP HAS NOT BEEN DONE IN REGARDS TO MY SITUATION AND I AM SEEKING A NEW CAR. I WOULD LIKE DEALER TO BUY BACK CAR AND ACKNOWLEDGE THE DEFAULT OF THIS CAR OR I REFUNDED THE PURCHASE PRICE OF THE CAR AS JUST COMPENSATION. THE PROBLEM HAS CAUSED MYSELF TO SUFFER LOST WAGES DUE TO TIME LOST AT WORK AND PLACED ME IN SEVERAL SAFTEY HAZARDS. ON THE FIRST INCIDENT MY VEHICLE STOPPED WHILE DRIVING ON THE FREEWAY AT 65MPH AND I HAD TO PULL OVER ON THE SIDE OF THE ROAD. I CALLED ROADSIDE ASSISTANCE THROUGH VOLKSWAGEN ON MY CELLULAR PHONE AND THE EMPLOYEE ARRIVED, REQUESTING \$10 BECAUSE THE PROBLEM WAS GAS RELATED, ALTHOUGH I HAD JUST FILLED UP MY TANK THE DAY BEFORE AND HAD NOT DRIVEN MORE THAN 30 MILES THAT DAY OR THE PREVIOUS ONE. \*AK



**Summary:**

WET BRAKING IS POOR - AT HIGHWAY SPEEDS IN RAIN AT NEAR-FREEZING TEMPERATURES, BRAKE PEDAL APPLICATION RESULTS IN A LAG TIME BEFORE BRAKING BEGINS. OCCURS WHEN ROADS ARE WET, NOT ICY. PROBLEM VANISHES IF BRAKES ARE APPLIED FIRST TO "DRY" THEM AND THEN APPLIED, BUT CAN'T ALWAYS PLAN FOR THAT. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 740136**Date of Failure:****VIN :** WVWMA23B3YE...**Component:** SERVICE BRAKES, HYDRAULIC:ANTILOCK**Summary:**

VERY POOR WET BRAKING. CAR IS NOT PREDICTABLE WHEN BRAKING.. DRIVING UP INTERSTATE 83 IN MARYLAND, NO STANDING WATER ON ROAD, JUST WET RAINING CONDITIONS. I ATTEMPTED TO BRAKE SUDDENLY AND CAR PULLED TO LEFT. OTHER OCCASIONS CAR HAD HAD SUBSTANTIAL DECREASE IN BRAKING CAPABILITY WHEN WET. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 740195**Date of Failure:** February 10, 2000**VIN :** WVWPD23B2YE...**Component:** SERVICE BRAKES, HYDRAULIC:ANTILOCK**Summary:**

I HAVE HAD THIS PROBLEM OCCURRING CONSISTANTLY WHEN IN RAIN/SNOW. INITIALLY THE BRAKE PEDAL GOES TO THE FLOOR, BUT AFTER A 1-2 SECOND BRAKE APPLICATION, BRAKE PEDAL FEEL RETURNS TO NORMAL. THIS IS A FRIGHTENING SITUATION, CONSIDERING THE EXTRA CAUTION REQUIRED DURING ADVERSE WEATHER. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 740197**Date of Failure:** March 10, 2000**VIN :** WVWPD23B2YE...**Component:** SERVICE BRAKES, HYDRAULIC:ANTILOCK**Summary:**

I HAVE HAD THIS PROBLEM OCCURRING CONSISTANTLY WHEN IN RAIN/SNOW. INITIALLY THE BRAKE PEDAL GOES TO FLOORBOARD. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 740197**Date of Failure:** March 10, 2000**VIN :** WVWPD23B2YE...**Component:** SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC**Summary:**

I HAVE HAD THIS PROBLEM OCCURRING CONSISTANTLY WHEN IN RAIN/SNOW. INITIALLY THE BRAKE PEDAL GOES TO FLOORBOARD. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0

**ODI ID Number :** 740289**Date of Failure:** January 30, 2001**VIN :** WVWMA23B3YP...**Component:** SERVICE BRAKES, HYDRAULIC:ANTILOCK**Summary:**

BRAKES FADE TERRIBLY IN WET WEATHER. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 740317**Date of Failure:** January 10, 2001**VIN :** WVWMD23B9YE...**Component:** SERVICE BRAKES, HYDRAULIC:ANTILOCK**Summary:**

BRAKING POWER GREATLY REDUCED IN THE RAIN. TAKES A COUPLE OF SECONDS FOR THE BRAKES TO WORK AFTER APPLYING BRAKES. THE BRAKE PEDAL DROPS QUITE FAR BEFORE YOU CAN FEEL THE BRAKES START TO WORK. THIS IS NOT A MATTER OF REDUCED TIRE GRIP. SEE THE FOLLOWING LINKS: [HTTP://WWW.CLUBB5.COM/DISCUSSIONFORUMS/INDEX.HTM](http://www.clubb5.com/discussionforums/index.htm) AND [HTTP://WWW.AUDIWORLD.COM/FORUM/M/A4/MSGS/233090.PHTML](http://www.audiworld.com/forum/m/a4/msgs/233090.phtml). TO MY KNOWLEDGE, THE PASSAT AND A4 HAVE THE SAME OR SIMILAR BRAKING SYSTEMS. THIS PROBLEM ONLY OCCURS IN THE RAIN AND DID NOT OCCUR WHEN THE CAR WAS NEW. BEING IN SOUTHERN CALIFORNIA I DO NOT DRIVE IN THE RAIN VERY OFTEN BUT IT IS STILL ALARMING THAT I AM HAVING THIS TROUBLE. I HAVE BEEN DRIVING FOR 16 YEARS AND THIS IS THE FIRST TIME I HAVE EXPERIENCED THIS. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 742699**Date of Failure:** November 24, 2000**VIN :** WVWUH23B2YE...**Component:** ENGINE AND ENGINE COOLING:ENGINE**Summary:**

I HAD TO REPLACE 2 OIL PANS WITHIN A WEEK APART DUE TO SMALL HOLE IN PAN. THEY TOLD ME IT WAS FROM DRIVER ERROR BUT I KNOW I DID NOT GO OVER ANYTHING TO MAKE HOLE. I WAS WILLING TO CONCEDE FIRST TIME AS I COULD NOT REMEMBER IF I HAD INDEED MAYBE HIT SOMETHING BUT A WEEK LATER IT HAPPENED AGAIN AND I HAD BEEN EXTREMELY CAREFUL. THE HOLE HAPPENED TO BE IN THE EXACT SAME SPOT AS BEFORE. THEY GAVE ME VERY HARD TIME AND WOULD NOT ALLOW ME TO TAKE BOTH OIL PANS WITH ME SO I COULD INVESTIGATE. I BOUGHT CAR FROM CHECKERED FLAG IN VIRGINIA BEACH BUT LIVE IN TEXAS AND THESE EVENTS OCCURRED HERE IN TX. I WENT TO AUTOBAHN VW IN FORT WORTH, TX FOR REPAIRS. PLEASE HELP.\*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 743228**Date of Failure:** February 18, 2001**VIN :** WVWRH23BXYE...**Component:** SERVICE BRAKES, HYDRAULIC:ANTILOCK**Summary:**

DURING WET WEATHER BRAKING, PEDAL IS NOT FIRM AND PRONOUNCED DELAY(2+ SECONDS)BEFORE BRAKES RESPOND TO DRIVER INPUT. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 744300**Date of Failure:** April 18, 2001**VIN :** Not Available**Component:** TIRES

**Summary:**

TIRE FAILURE. TIRE RIPPED FROM WHEEL. BY THE TIME THE CAR STOPPED, THE ENTIRE TIRE HOUSING HAD SHREDDED OFF THE RIM.\*AK (TIRESIZE: R195/65R15)( DOT NUMBER: TIRE SIZE: R195/65R15 )

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 1

**ODI ID Number :** 745174

**Date of Failure:** April 23, 2001

**VIN :** WVWMA23B1YP...

**Component:** SEAT BELTS:FRONT:ANCHORAGE

**Summary:**

THE EXPLOSIVE IN THE SEAT BELT WENT OFF WHEN THE DOOR WAS CLOSED WHEN THE CAR WAS PARKED. INJURING THE DRIVER OF THE VEHICLE WITH EAR RINGING AND BRUSING. THE VEHICLE FILLED WITH SMOKE. THE DEALER TOLD ME THEY WONDER WHY THE AIRBAGS DIDN'T DEPLOY. NOW THEY WANT ME TO DRIVE THIS CAR AGAIN. \*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 745912

**Date of Failure:**

**VIN :** WVWND23B2YE...

**Component:** VISIBILITY:DEFROSTER/DEFOGGER SYSTEM

**Summary:**

SINCE I PURCHASE THIS CAR THERE HAS BEEN A BAD ODOR WHEN THE HEAT HAS BEEN TURNED ON, THE DEALER HAS TWICE TRIED TO FIX BY "CLEANING" THE SYSTEM. CANNOT USE HEATER BECAUSE OF THIS PROBLEM.

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 746986

**Date of Failure:** May 20, 2001

**VIN :** WVWMA23B4YP...

**Component:** TIRES

**Summary:**

MY REAR RIGHT TIRE BLEW OUT AND COMPLETELY SHREDDED ON THE FREEWAY FOR NO REASON. IT APPEARED OTHERS HAVE REPORTED THE SAME SITUATION. IS THIS VEHICLE WITH THESE TIRES SAFE?\*AK (DOT NUMBER: HDTACXYX48 TIRESIZE: 19565R1591)

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 747106

**Date of Failure:** June 9, 2001

**VIN :** WVWVD23B2YE...

**Component:** ENGINE AND ENGINE COOLING:ENGINE:GASOLINE

**Summary:**

THE PROBLEM RESULTED IN ENGINE SHUT DOWN WITHOUT WARNING. POTENTIAL FOR CATASTROPHIC FAILURE. TECHNICIANS WORKED FOR NEARLY TWO WEEKS - PROBLEM NOT RESOLVED. \*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 748685

**Date of Failure:** June 11, 2001

**VIN :** WVWNA23BXE...

**Component:** ENGINE AND ENGINE COOLING:EXHAUST SYSTEM:EMISSION CONTROL

**Summary:**

THE VEHICLE HAS HAD THREE FAILURES OF THE MASS AIRFLOW SENSOR SINCE IT WAS PURCHASED. IN EACH INSTANCE THE FAILURE OCCURRED WHILE ACCELERATING ONTO A FREEWAY. EACH FAILURE RESULTED IN A SEVERE LOSS OF POWER FOR SEVERAL SECONDS THAT COULD HAVE RESULTED IN AN ACCIDENT. THE DEALER HAS ONLY REPLACED THE MASS AIRFLOW SENSOR WITH NO OTHER CAUSE FOUND REPORTED FOR THE PREVIOUS FAILURES.\*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 749279

**Date of Failure:** July 26, 2001

**VIN :** WVWPD23B5YP...

**Component:** SERVICE BRAKES, HYDRAULIC:ANTILOCK

**Summary:**

2-3 SEC DELAY WHEN BRAKES ARE USED IN WET WEATHER. PROBLEM PRESENT SINCE NEW. \*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 749665

**Date of Failure:**

**VIN :** WVWUH23B6YE...

**Component:** SERVICE BRAKES, HYDRAULIC:ANTILOCK

**Summary:**

VEHICLE ENGINE FAILS TO RESPOND IN EMERGENCY SITUATION / PEDAL TO THE FLOOR. \*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 750297

**Date of Failure:** June 23, 2000

**VIN :** WVWMA23B2YP...

**Component:** ENGINE AND ENGINE COOLING:ENGINE:GASOLINE

**Summary:**

NO SUMMARY LISTED FOR ABOVE VEHICLE. \*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 750432

**Date of Failure:** August 1, 2001

**VIN :** WVWMA23B4YP...

**Component:** SEAT BELTS:FRONT:BUCKLE ASSEMBLY

**Summary:**

DRIVERS SEAT BELT COMES UNLATCHED INTERMITTENTLY, SUNROOF SLIDER JAMBS/HARD TO SLIDE. \*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 750432

**Date of Failure:** August 1, 2001



**VIN :** WVWMA23B4YP...

**Component:** VISIBILITY:SUN ROOF ASSEMBLY

**Summary:**

DRIVERS SEAT BELT COMES UNLATCHED INTERMITTENTLY, SUNROOF SLIDER JAMBS/HARD TO SLIDE. \*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 750796

**Date of Failure:** August 25, 2000

**VIN :** WVWUH23B6YE...

**Component:** ENGINE AND ENGINE COOLING:ENGINE:GASOLINE

**Summary:**

DEADLY FAULT AT LOW MPH, LOW RPM, EMERGENCY OR LANE CHANGE SITUATION! NO SAFETY DEFECT LISTED. \*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 751337

**Date of Failure:** August 28, 2001

**VIN :** WVWNA23B6YE...

**Component:** SERVICE BRAKES, HYDRAULIC:ANTILOCK

**Summary:**

BRAAKE PEDAL GOES SLOWLY TO FLOOR WHEN BRAKES APPLIED. DEALER COULD NOT REPAIR. NEEDS FURTHER INFO FROM VOLKSWAGEN. \*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 751882

**Date of Failure:** September 7, 2001

**VIN :** WVWND23BXYE...

**Component:** ENGINE AND ENGINE COOLING:EXHAUST SYSTEM

**Summary:**

CHECK ENGINE LIGHT KEEPS COMING ON ALONG WITH EMISSIONS WORKSHOP LIGHTS; GAS TANK, VACUMN PUMP AND SENSORS ALL REPLACED BUT STILL THIS PROBLEM CONTINUES. \*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 751882

**Date of Failure:** September 7, 2001

**VIN :** WVWND23BXYE...

**Component:** FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY

**Summary:**

CHECK ENGINE LIGHT KEEPS COMING ON ALONG WITH EMISSIONS WORKSHOP LIGHTS; GAS TANK, VACUMN PUMP AND SENSORS ALL REPLACED BUT STILL THIS PROBLEM CONTINUES. \*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 751882

**Date of Failure:** September 7, 2001

**VIN :** WVWND23BXYE...**Component:** OTHER**Summary:**

CHECK ENGINE LIGHT KEEPS COMING ON ALONG WITH EMISSIONS WORKSHOP LIGHTS; GAS TANK, VACUMN PUMP AND SENSORS ALL REPLACED BUT STILL THIS PROBLEM CONTINUES. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 752370**Date of Failure:** September 9, 2001**VIN :** WVWMD23B6YE...**Component:** VISIBILITY:WINDSHIELD**Summary:**

WINDOW MOLDING AND DOOR MOLDINGS FALL OFF. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 752876**Date of Failure:** June 13, 2001**VIN :** WVWMA23B8YP...**Component:** POWER TRAIN:AUTOMATIC TRANSMISSION**Summary:**

TRANSMISSION PERIODICALLY EXPERIENCES INTERMITTENT HARD SHIFTING ON STARTUP. THE VEHICLE THEN GOES INTO "LIMPING MODE" WHICH CAUSES VERY SLOW ACCELERATION. THE PROBLEM CAUSES A SENSOR IN THE CAR TO DISPLAY "EMISSIONS WORKSHOP" WARNING ON THE DASH INDICATOR. TURNING THE CAR OFF AND RESTARTING SEEMS TO CORRECT THE FAULT. VW DIAGNOSTIC PROCEDURES IDENTIFIED THE PROBLEM AS "1 DTC RECOGNIZED 18227 P1819 035 PRESSURE CONTROL SOLENOID 2 OPEN/SHORT TO GROUND SPORADIC DTC 1551 DIAGNOSIS". THE PROBLEM HAS OCCURRED IMMEDIATELY AFTER STARTUP, AND ON A SECOND OCCASSION WHILE IN GEAR STANDING AT A TRAFFIC SIGNAL. SUBSEQUENT TESTING COULD NOT IDENTIFY A SPECIFIC DEFECTIVE COMPONENT AND NO CORRECTIVE REPAIRS WERE MADE. THIS PROBLEM IS A SAFETY HAZARD IF THE VEHICLE FAILS TO OPERATE ACCORDING TO MANUFACTURERS SPECIFICATIONS WHEN OPERATED ON HIGH SPEED CONTROLLED ACCESS HIGHWAYS. FAILURE TO ACCELERATE ON A FREEWAY AT A CRITICAL TIME COULD RESULT IN DEATH OR SERIOUS INJURY.\*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 753393**Date of Failure:** July 4, 2000**VIN :** WVWNA23B6YE...**Component:** SERVICE BRAKES, HYDRAULIC:ANTILOCK**Summary:**

BRAKE PEDAL SLOWLY WENT TO FLOOR. VEHICLE AT MAJOR INTERSECTION AND SITUATION DANGEROUS. NEXT TIME, BRAKE PEDAL WENT DIRECTLY TO FLOOR AND HAD TO BE PUMPED TO STOP THE CAR. REPORTED TO DEALER ON FIRST WARRANTY CHECK. DEALER FAILED TO CHECK BRAKES AT ALL. RETURNED TO DEALER WITH COMPLAINT THAT THEY FAILED TO CHECK BRAKES. FLUSHED HYDRAULIC BRAKE SYSTEM AND CHECKED COMPLETELY AT REQUEST OF OWNER. DEALER ASSERTS "BRAKE SYSTEM IS TO FACTORY SPECIFICATION." I HAVE NO REASON TO BELIEVE PROBLEM RESOLVED AS DEALER STATES HE MUST STILL REFER TO VW IN GERMANY FOR ADVICE AND INSTRUCTIONS. VW IN GERMANY HAS BEEN CONTACTED AND THEY CAN ONLY REFER TO SUBSIDIARY IN AUBURN MI WHO DOES NOT KNOW ANYTHING EXCEPT MATTER IS ENTIRELY IN HANDS OF DEALER.\*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 753941**Date of Failure:** September 1, 2001**VIN :** WVWMD23B2YP...**Component:** SUSPENSION:FRONT:CONTROL ARM

**Summary:**

CONTROL ARM FAILURE IS COMMON AMONG VW PASSATS. PLEASE DO SOMETHING ABOUT THIS POTENTIALLY LIFE THREATENING PROBLEM.\*AK

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**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 754173

**Date of Failure:** October 1, 2001

**VIN :** WVWMA23B8YE...

**Component:** ENGINE AND ENGINE COOLING:ENGINE:GASOLINE

**Summary:**

NO SUMMARY LISTED FOR ABOVE VEHICLE. \*AK

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**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 754173

**Date of Failure:** October 1, 2001

**VIN :** WVWMA23B8YE...

**Component:** EXTERIOR LIGHTING:BRAKE LIGHTS

**Summary:**

NO SUMMARY LISTED FOR ABOVE VEHICLE. \*AK

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**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 754173

**Date of Failure:** October 1, 2001

**VIN :** WVWMA23B8YE...

**Component:** EXTERIOR LIGHTING:HEADLIGHTS

**Summary:**

NO SUMMARY LISTED FOR ABOVE VEHICLE. \*AK

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**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 754173

**Date of Failure:** October 1, 2001

**VIN :** WVWMA23B8YE...

**Component:** OTHER

**Summary:**

NO SUMMARY LISTED FOR ABOVE VEHICLE. \*AK

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**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 754496

**Date of Failure:** December 1, 2000

**VIN :** WVWVD23BXYE...

**Component:** SUSPENSION:FRONT

**Summary:**

DEALER HAS FAILED SEVERAL TIMES TO CORRECT STEERING PROBLEM. CAR HAS CONSTANT VIBRATION AND STEERING WHEEL SHAKE ON TURNS. FRONT END ALIGNED (NOT NEEDED) WHEELS BALANCED AND ROTATED (AT MY EXPENSE) WITHOUT PROBLEM CORRECTION. SUNROOF LEAKS. DRIVER'S POWER SEAT MOVES WHEN COMING TO A FULL STOP. DEALER STATES THIS IS OK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 755324**Date of Failure:** November 1, 2000**VIN :** WVVVD23BXYE...**Component:** SEATS:FRONT ASSEMBLY:RECLINER**Summary:**

SUN ROOF LEAKS - DRAINS CLEANED BY DEALER TWICE - STILL LEAKING. DRIVER'S SEAT BACK MOVES FORWARD WHEN BRAKE APPLIED. DEALER CLAIMS THIS IS NORMAL. SEAT BACK CAN BE MOVED BY HAND. CAR HAS VIBRATION AND STEERING WHEEL SHAKES AT MOST SPEEDS. DEALER CLAIMS TIRES ARE THE PROBLEM. HOWEVER, TIRES HAVE BEEN INSPECTED TWICE (AT MY EXPENSE) BY INDEPENDENT DEALERS WHO STATE TIRES ARE O.K. WHEELS REBALANCED, FRONT END ALIGNED, (ALL AT MY EXPENSE) AND PROBLEM PERSISTS. VW REFUSES TO HELP CLAIMING PROBLEM IS RELATED TO TIRES.\*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 755324**Date of Failure:** November 1, 2000**VIN :** WVVVD23BXYE...**Component:** SUSPENSION:FRONT**Summary:**

SUN ROOF LEAKS - DRAINS CLEANED BY DEALER TWICE - STILL LEAKING. DRIVER'S SEAT BACK MOVES FORWARD WHEN BRAKE APPLIED. DEALER CLAIMS THIS IS NORMAL. SEAT BACK CAN BE MOVED BY HAND. CAR HAS VIBRATION AND STEERING WHEEL SHAKES AT MOST SPEEDS. DEALER CLAIMS TIRES ARE THE PROBLEM. HOWEVER, TIRES HAVE BEEN INSPECTED TWICE (AT MY EXPENSE) BY INDEPENDENT DEALERS WHO STATE TIRES ARE O.K. WHEELS REBALANCED, FRONT END ALIGNED, (ALL AT MY EXPENSE) AND PROBLEM PERSISTS. VW REFUSES TO HELP CLAIMING PROBLEM IS RELATED TO TIRES.\*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 755324**Date of Failure:** November 1, 2000**VIN :** WVVVD23BXYE...**Component:** VISIBILITY:SUN ROOF ASSEMBLY**Summary:**

SUN ROOF LEAKS - DRAINS CLEANED BY DEALER TWICE - STILL LEAKING. DRIVER'S SEAT BACK MOVES FORWARD WHEN BRAKE APPLIED. DEALER CLAIMS THIS IS NORMAL. SEAT BACK CAN BE MOVED BY HAND. CAR HAS VIBRATION AND STEERING WHEEL SHAKES AT MOST SPEEDS. DEALER CLAIMS TIRES ARE THE PROBLEM. HOWEVER, TIRES HAVE BEEN INSPECTED TWICE (AT MY EXPENSE) BY INDEPENDENT DEALERS WHO STATE TIRES ARE O.K. WHEELS REBALANCED, FRONT END ALIGNED, (ALL AT MY EXPENSE) AND PROBLEM PERSISTS. VW REFUSES TO HELP CLAIMING PROBLEM IS RELATED TO TIRES.\*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 756517**Date of Failure:** January 3, 2002**VIN :** WVVUH23B2YE...**Component:** VISIBILITY:SUN ROOF ASSEMBLY**Summary:**

MY SUNROOF SHATTERED OUTWARD WITH EXPLOSIVE FORCE, NO WARNING, NO COLLISION.\*AK



**Summary:**

THE ENGINE STARTS TO STALL WHEN YOU ACCELERATE AT HIGHER SPEEDS. EVERY TIME TAKEN TO THE DEALER, HE SAYS THE AIR FILTER IS SOAKED W/WATER. HE HAS NO EXPLANATION. FINALLY ADMITTED THAT THERE ARE "SEVERAL" CARS THROUGHOUT THE COUNTRY W/THIS PROBLEM. HIS LAST SOLUTION (FROM VW) WAS TO REMOVE THE SNOW GRILL (WHICH MAKES NO SENSE & DID NOT CORRECT THE PROBLEM). IT IS TERRIFYING TO TRY & PASS A CAR ON A 2 LANE ROAD OR IN THE MIDDLE OF A 5 LANE EXPRESSWAY & HAVE YOUR CAR START TO STALL . THE AIRBAG DEFAULT LIGHT HAS ALSO COME ON TWICE. PLEASE HELP. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 760134**Date of Failure:** February 1, 2002**VIN :** WVWMA23B9YP...**Component:** STEERING:RACK AND PINION**Summary:**

RACK AND PINION NEEDS TO BE REPLACED. THIS PROBLEM STARTED DIRECTLY AFTER 40,000 MILE TUNE UP AT DEALER. I HAVE HEARD STORIES OF OTHER PEOPLE WITH SAME PROBLEM OF WHEEL STICKING WHEN TURNING. FEELS LIKE RACK IS NOT ALIGNED WITH RACK AND PINION. HAVE HEARD OF ONE INSTANCE WHERE STEERING WENT COMPLETELY OUT. PLEASE CORRECT THIS PROBLEM SO MYLSELF AND OTHER ARE NOT IN DANGER OF LOOSING STEERING WHILE DRIVING.\*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 760734**Date of Failure:** April 15, 2002**VIN :** WVWNA23B6YE...**Component:** SUSPENSION:FRONT:CONTROL ARM**Summary:**

CONTROL ARM FAILURES ARE VERY COMMON ON THIS SUSPENSION DESIGN, PLEASE INVESTIGATE FURTHER BEFORE THERE ARE FATALITIES. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 761307**Date of Failure:** April 13, 2000**VIN :** Not Available**Component:** VISIBILITY:POWER WINDOW DEVICES AND CONTROLS**Summary:**

DRIVER'S SIDE POWER DOOR LOCK UNLOCKS ITSELF WHILE CAR PARKED. INTERVALS VARY. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 765379**Date of Failure:****VIN :** WVWNA23B2YE...**Component:** POWER TRAIN:AUTOMATIC TRANSMISSION**Summary:**

FIRST PROBLEM 07/2002 DRIVING AT APPROXIMATELY 45 MPH, CAR DECELERATED AS THOUGH BRAKES APPLIED TO ABOUT 5MPH. TRANSMISSION (AUTOMATIC) DROPPED TO LOW GEAR. RESPONDED BY DEPRESSING ACCELERATOR ALL THE WAY DOWN WITH NO INCREASE IN SPEED. CAR ACTED LIKE THERE WAS EITHER A TRANSMISSION OR FUEL FEED PROBLEM. A SECOND SIMILAR OCCURRENCE TOOK PLACE 08/2002 EXCEPT THIS TIME CAR EXHIBITED SIMILAR TRAIT AFTER HAVING BEEN PARKED. ON BOTH OCCASIONS, THE IDENTICAL PROBLEM LASTED APPROXIMATELY FIVE TO SEVEN MINUTES AND THEN THE VEHICLE RESUMED NORMAL OPERATION. AFTER THE SECOND EPISODE, CONTACTED VW DEALER, THE IMPORTED CAR STORE, 1432 S HARBOR CITY BLVD., MELBOURNE, FL WHO PERFORMED DIAGNOSTIC TESTS, BUT COULD FIND NO CAUSATIVE FACTOR. WHILE IN THE DEALER SERVICE WAITING ROOM, AFEMALE OWNING A VW JETTA, SPOKE OF HAVING A VERY SIMILAR PROBLEM WITH HER 2001 OR 2002 MODEL. HAD WE BEEN TRAVELING ON AN INTERSTATE HIGHWAY AND HAD THESE PROBLEMS, THE ACTION OF THE VEHICLE COULD VERY LIKELY RESULT IN AN ACCIDENT

INVOLVING PERSONAL INJURY OR DEATH. EVERY TIME I OPERATE THE CAR, I FEEL AS THOUGH A REPETITION OF HTE BEHAVIOR COULD HAPPEN AND I FEEL THE SAFETY OF ANY OCCUPANTS OF THE CAR ARE IN JEAPORDY. \*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 765379

**Date of Failure:**

**VIN :** WVWNA23B2YE...

**Component:** VEHICLE SPEED CONTROL

**Summary:**

FIRST PROBLEM 07/2002 DRIVING AT APPROXIMATELY 45 MPH, CAR DECELERATED AS THOUGH BRAKES APPLIED TO ABOUT 5MPH. TRANSMISSION (AUTOMATIC) DROPPED TO LOW GEAR. RESPONDED BY DEPRESSING ACCELERATOR ALL THE WAY DOWN WITH NO INCREASE IN SPEED. CAR ACTED LIKE THERE WAS EITHER A TRANSMISSION OR FUEL FEED PROBLEM. A SECOND SIMILAR OCCURRENCE TOOK PLACE 08/2002 EXCEPT THIS TIME CAR EXHIBITED SIMILAR TRAIT AFTER HAVING BEEN PARKED. ON BOTH OCCASIONS, THE IDENTICAL PROBLEM LASTED APPROXIMATELY FIVE TO SEVEN MINUTES AND THEN THE VEHICLE RESUMED NORMAL OPERATION. AFTER THE SECOND EPISODE, CONTACTED VW DEALER, THE IMPORTED CAR STORE, 1432 S HARBOR CITY BLVD., MELBOURNE, FL WHO PERFORMED DIAGNOSTIC TESTS, BUT COULD FIND NO CAUSATIVE FACTOR. WHILE IN THE DEALER SERVICE WAITING ROOM, AFEMALE OWNING A VW JETTA, SPOKE OF HAVING A VERY SIMILAR PROBLEM WITH HER 2001 OR 2002 MODEL. HAD WE BEEN TRAVELING ON AN INTERSTATE HIGHWAY AND HAD THESE PROBLEMS, THE ACTION OF THE VEHICLE COULD VERY LIKELY RESULT IN AN ACCIDENT INVOLVING PERSONAL INJURY OR DEATH. EVERY TIME I OPERATE THE CAR, I FEEL AS THOUGH A REPETITION OF HTE BEHAVIOR COULD HAPPEN AND I FEEL THE SAFETY OF ANY OCCUPANTS OF THE CAR ARE IN JEAPORDY. \*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 767409

**Date of Failure:** August 15, 2002

**VIN :** Not Available

**Component:** VISIBILITY:WINDSHIELD

**Summary:**

IN THE PAST 12 MONTHS, I HAVE HAD THE WINDOW REGULATOR IN MY VEHICLE REPLACED 4 TIMES. UPON RESEARCHING, THERE APPEARS TO BE (LITERALLY) HUNDREDS OF CUSTOMERS WITH THE SAME COMPLAINT. I UNDERSTAND THERE IS A SHORTAGE OF REPLACEMENT PARTS, THERE NEEDS TO BE A RECALL. WILL VOLKSWAGEN DO NOTHING UNTIL SLAPPED WITH A CLASS ACTION LAW SUIT BECAUSE SOMEONE DIES FROM A WINDOW MALFUNCTION IN AN AUTO ACCIDENT?\*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 768943

**Date of Failure:** October 12, 2002

**VIN :** WVWMA23B1YE...

**Component:** ENGINE AND ENGINE COOLING:ENGINE:GASOLINE

**Summary:**

I BOUGHT MY 2000 VOLKSWAGEN PASSAT FROM GEORGIA AUTO SQUARE IN ATHENS, GA. IT WAS BRAND NEW WITH NO MILES. I HAVE HAD ALL SERVICE REQUIREMENTS & RECOMMENDATIONS DONE AT THIS DEALER. MY CAR HESITATES & LOSES POWER WHEN TRYING TO PASS OTHER CARS ON TWO LANE ROADS, ACCELERATING ONTO THE EXPRESSWAY OR ACCELERATING WHILE ON THE EXPRESSWAY. I HAVE TAKEN MY CAR TO THE DEALER ONE HOUR AWAY SIX TO SEVEN TIMES OVER A YEAR (NOT INCLUDING THE TIMES IT WAS IN FOR ROUTINE MAINTENANCE). THEY HAVE KEPT MY CAR OVER 50 DAYS TRYING TO FIND THE PROBLEM, WHICH THEY CLAIM, IS A WET AIR FILTER. THEY TOLD ONCE THAT THEY HAD TO REMOVE THE SNOW GUARD, WHICH WORKED WITH OTHER CARS EXPERIENCING THIS PROBLEM (OBVIOUSLY I AM NOT THE ONLY ONE). THIS SEEMS BIZARRE SINCE IT DOESN'T APPEAR TO BE WEATHER RELATED. HOW DOES WATER GET INTO AN AIR FILTER (IF THAT IN FACT IS THE PROBLEM) AND WHY AFTER ALL THIS TIME HAVEN'T THEY BEEN ABLE REMEDY IT? I HAVE HAD NUMEROUS CLOSE CALLS INVOLVING MY FAMILY & OTHER DRIVERS UNFORTUNATE ENOUGH TO BE NEAR ME DURING THESE POWER FAILURES. BEING IN SEVERAL LIFE THREATENING SITUATIONS AFTER BEING ASSURED THAT MY CAR WAS FIXED, THEIR SERVICE MANAGER APOLOGIZED FOR "MY INCONVENIENCE". THREE WEEKS AGO WHILE DRIVING TO A FUNERAL, MY CAR STALLED WHILE MERGING AT I-985 & I-85. AFTER SUDDENLY LOSING POWER & TERRIFYING ME AND THE DRIVER BEHIND ME, WHO SAW THAT I EXPERIENCING TROUBLE, THE CAR FINALLY STARTED JERKING, LET OUT A BILLOW OF SMOKE & FINALLY (AND THANKFULLY) CAUGHT & DROVE ON. I HAVE BEEN FORCED TO DRIVE A NISSAN WITH 240,000 MILES ON IT WHILE I PAY FOR A VOLKSWAGEN WITH A LITTLE OVER 40,000 MILES, WHICH ONCE AGAIN SITS AT THE DEALER'S. THIS TIME HE HAS HAD IT FOR OVER A WEEK (TEST DRIVING, YET AGAIN) THE CAR I AM PAYING FOR. HE HAS ADMITTED PREVIOUS TIMES EXPERIENCING THE EXACT PROBLEMS I REPORTED WHILE DRIVING THE VEHICLE. YET, THE DEALER AND THE VOLKSWAGEN REP CONTINUE TO EXERCISE RECKLESS DISREGARD FOR MY LIFE, MY FAMILY'S LIVES, AND OTHERS ON THE ROAD. DT









**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 875191

**Date of Failure:**

**VIN :** WVWUH23B7YE...

**Component:** VEHICLE SPEED CONTROL:LINKAGES

**Summary:**

CONSUMER WAS PULLING INTO PARKING LOT AT APPROXIMATELY 10 MPH WHEN ENGINE STARTED TO RACE AND REV UP TO 6000-7000 RPMS. CONSUMER HAD TO HIT BRAKES AND SHIFT INTO NEUTRAL. DEALER COULD NOT DETERMINE CAUSE. \*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 875978

**Date of Failure:** October 24, 2000

**VIN :** WVWWH23BXYE...

**Component:** FUEL SYSTEM, OTHER:STORAGE:FUEL GAUGE SYSTEM

**Summary:**

RECALL 00V147000; BEEN PUT OFF BY DEALER AND VOLKSWAGEN COMPANY SINCE OCTOBER 2000, NO PARTS AVAILABLE.\*AK THE PART WAS STILL ON BACK ORDER FROM FACTORY OVERSEAS. \*YH

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** Yes

**Fire :** No

**Number of Injuries:** 1

**ODI ID Number :** 882319

**Date of Failure:** March 1, 2001

**VIN :** WYWMD23B2YP...

**Component:** AIR BAGS:SIDE/WINDOW

**Summary:**

VEHICLE WAS INVOLVED IN A SIDE IMPACT COLLISION. LEFT SIDE AIRBAG MADE CONTACT WITH "LEFT CENTER PILLAR POST" WHICH RUPTURED AIRBAG, RELEASING GASSES INTO VEHICLE. CONSUMER HAS EXPERIENCED VISION PROBLEMS AFTER THIS INCIDENT. \*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 886172

**Date of Failure:**

**VIN :** Not Available

**Component:** ENGINE AND ENGINE COOLING:ENGINE:GASOLINE

**Summary:**

WHILE TRAVELING ENGINE CHECK INDICATOR WOULD FLASH, AND SOON AFTER VEHICLE WOULD STALL. DEALER HAS BEEN NOTIFIED. PLEASE PROVIDE FURTHER INFORMATION.\*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 886172

**Date of Failure:**

**VIN :** Not Available

**Component:** OTHER

**Summary:**

WHILE TRAVELING ENGINE CHECK INDICATOR WOULD FLASH, AND SOON AFTER VEHICLE WOULD STALL. DEALER HAS BEEN NOTIFIED. PLEASE PROVIDE FURTHER INFORMATION.\*AK

**Make :** VOLKSWAGEN                               **Model :** PASSAT                               **Year :** 2000  
**Manufacturer :** VOLKSWAGEN OF AMERICA, INC  
**Crash :** No                                               **Fire :** No                                               **Number of Injuries:** 0  
**ODI ID Number :** 890143                               **Date of Failure:** March 7, 2001  
**VIN :** WVWPD23B3YE...  
**Component:** ENGINE AND ENGINE COOLING:ENGINE  
**Summary:**  
WOULD BE PULLING OUT OF PARKING LOT OR DRIVEWAY WHEN VEHICLE WOULD STALL OUT. THIS PROBLEM HAS HAPPENED AT LEAST 4 OTHER TIMES. CONTACTED DEALER AND INFORMED USE DIFFERENT FUEL WHICH DID NOT WORK. \*AK

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**Make :** VOLKSWAGEN                               **Model :** PASSAT                               **Year :** 2000  
**Manufacturer :** VOLKSWAGEN OF AMERICA, INC  
**Crash :** No                                               **Fire :** No                                               **Number of Injuries:** 0  
**ODI ID Number :** 894146                               **Date of Failure:** August 8, 2001  
**VIN :** WVWWH23B9YE...  
**Component:** FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY  
**Summary:**  
HAD RECEIVED RECALL NOTICE #00V1471000. CONTACTED DEALERSHIP SEVERAL TIMES BEFORE APPOINTMENT WAS GIVEN. AFTER TAKING VEHICLE TO DEALERSHIP FOR REPAIRS,HAD TO WAIT. WAS INFORMED REPAIRS WERE DONE. ONE (1) WEEK LATER, VEHICLE RAN OUT OF GAS. HAD VEHICLE TOWED TO DEALERSHIP, WHERE REPAIRS WERE DONE. MECHANIC INDICATED THAT GAS GAUGE WAS DEFECTIVE AND NEEDED REPLACING.\*AK

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**Make :** VOLKSWAGEN                               **Model :** PASSAT                               **Year :** 2000  
**Manufacturer :** VOLKSWAGEN OF AMERICA, INC  
**Crash :** No                                               **Fire :** No                                               **Number of Injuries:** 0  
**ODI ID Number :** 896693                               **Date of Failure:** March 16, 2001  
**VIN :** WVWRH23B3YE...  
**Component:** ENGINE AND ENGINE COOLING:ENGINE  
**Summary:**  
OIL PAN WAS DESIGNED WITHOUT A PROTECTIVE COVER, AND HAS ON TWO OCCASIONS BECAME PUNCTURED, CAUSING A MAJOR OIL LEAK.\*AK \*NLM

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**Make :** VOLKSWAGEN                               **Model :** PASSAT                               **Year :** 2000  
**Manufacturer :** VOLKSWAGEN OF AMERICA, INC  
**Crash :** No                                               **Fire :** No                                               **Number of Injuries:** 0  
**ODI ID Number :** 899359                               **Date of Failure:** September 20, 2001  
**VIN :** ADD...  
**Component:** ENGINE AND ENGINE COOLING:ENGINE:GASOLINE  
**Summary:**  
VEHICLE HAS STALLED NUMEROUS TIMES AT ANY SPEED. VEHICLE TAKEN TO DEALER EVERY TIME VEHICLE STALLED, COULD NOT REMEDY PROBLEM. \*AK

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**Make :** VOLKSWAGEN                               **Model :** PASSAT                               **Year :** 2000  
**Manufacturer :** VOLKSWAGEN OF AMERICA, INC  
**Crash :** No                                               **Fire :** No                                               **Number of Injuries:** 0  
**ODI ID Number :** 899786                               **Date of Failure:** December 2, 2001  
**VIN :** WVWMD23B5YE...  
**Component:** EQUIPMENT:MECHANICAL:JACKS

**Summary:**

TIRE JACK IS WEAK. CONSUMER JACKED UP VEHICLE TO CHANGE TIRE, AND JACK BENT/ TWISTED, CAUSING IT TO FALL FROM UNDER VEHICLE. ALSO, AXLE OF VEHICLE FELL TO GROUND. CONTACTED DEALER, AND DEALER URGED CONSUMER TO CALL THE MANUFACTURER'S CUSTOMER SERVICE. MANUFACTURER TOLD CONSUMER TO TAKE JACK TO DEALER FOR INSPECTION. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 899786**Date of Failure:** December 2, 2001**VIN :** WVWMD23B5YE...**Component:** POWER TRAIN:AXLE ASSEMBLY**Summary:**

TIRE JACK IS WEAK. CONSUMER JACKED UP VEHICLE TO CHANGE TIRE, AND JACK BENT/ TWISTED, CAUSING IT TO FALL FROM UNDER VEHICLE. ALSO, AXLE OF VEHICLE FELL TO GROUND. CONTACTED DEALER, AND DEALER URGED CONSUMER TO CALL THE MANUFACTURER'S CUSTOMER SERVICE. MANUFACTURER TOLD CONSUMER TO TAKE JACK TO DEALER FOR INSPECTION. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 6901313**Date of Failure:** December 27, 2000**VIN :** WVWPD23B3YE...**Component:** AIR BAGS**Summary:**

RIGHT FRONT SEAT SIDE AIR BAG DEPLOYED WHEN CONSUMER HIT A POTHOLE, DAMAGE TO RIGHT WHEEL AND TIRE, VEHICLE NEEDED AN ALIGNMENT, CLAIM 13-7212-517. \*SLC

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 8004591**Date of Failure:** July 1, 2001**VIN :** PLEASE FILL...**Component:** SERVICE BRAKES, HYDRAULIC:ANTILOCK**Summary:**

WHILE DRIVING, A LOUD GRINDING NOISE WOULD BE COMING FROM THE FRONT WHEELS. DEALER NOTIFIED AND INFORMED CONSUMER THAT FRONT ROTORS AND CALIPERS NEEDED TO BE REPLACED. \*AK \*JG

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 8004591**Date of Failure:** July 1, 2001**VIN :** PLEASE FILL...**Component:** SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC**Summary:**

WHILE DRIVING, A LOUD GRINDING NOISE WOULD BE COMING FROM THE FRONT WHEELS. DEALER NOTIFIED AND INFORMED CONSUMER THAT FRONT ROTORS AND CALIPERS NEEDED TO BE REPLACED. \*AK \*JG

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0

**ODI ID Number :** 8005710

**Date of Failure:** June 1, 2001

**VIN :** Not Available

**Component:** SUSPENSION:FRONT

**Summary:**

THERE IS A NOISE IN FRONT, UNDERNEATH VEHICLE WHILE WHEELS ARE IN MOTION. DEALERSHIP IS AWARE OF PROBLEM.\*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 8006391

**Date of Failure:** May 1, 2000

**VIN :** WVWNA23B2YE...

**Component:** EXTERIOR LIGHTING:HEADLIGHTS

**Summary:**

LOW BEAM HEADLIGHTS CANNOT BE ADJUSTED, VEHICLE HAS BEEN INSPECTED BY DEALER 3 TIMES INDICATING THAT THE LIGHTS DO NOT EXTEND OUT FAR ENOUGH. NLM

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 8006392

**Date of Failure:** March 22, 2002

**VIN :** WVWNA23B2YE...

**Component:** STEERING:GEAR BOX (OTHER THAN RACK AND PINION)

**Summary:**

THE SHIFT LEVER CANNOT BE SHIFTED PAST REVERSE DUE TO FAULTY GEARBOX. NLM

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 8006753

**Date of Failure:**

**VIN :** WVWNA23B4YE...

**Component:** SEAT BELTS

**Summary:**

MIDDLE REAR SEAT, WHEN BACK SEAT IS FOLDED DOWN SEAT BELT WILL GET STUCK.DEALERSHIP IS AWARE OF PROBLEM.\*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 8009633

**Date of Failure:** May 12, 2002

**VIN :** WVWPD23B8YE...

**Component:** VEHICLE SPEED CONTROL:ACCELERATOR PEDAL

**Summary:**

VEHICLE WAS ENTERING HIGHWAY AND DUE TO TRAFFIC SPEEDING UP CONSUMER HAD TO ACCELERATE FASTER. ACCELERATOR PEDAL GOT STUCK BY SLAMMING DOWN ON IT. CONSUMER HAD TO REACH DOWN AND PULL PEDAL UP WHILE DRIVING. VOLKSWAGEN WILL BE CONTACTED. PLEASE PROVIDE MORE INFORMATION.\*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 8014774**Date of Failure:** July 2, 2002**VIN :** WVWUH23B8YE...**Component:** VISIBILITY:SUN ROOF ASSEMBLY**Summary:**

CONSUMER STATES WHILE DRIVING THE VEHICLES SUN ROOF SUDDENLY SHATTERED, CAUSE IS UNKNOWN. TOOK TO DEALER AND THEY STATED IT PROBABLY WAS A ROCK.\*JB \*JB

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 8015830**Date of Failure:** June 8, 2002**VIN :** WVWNA23B2YE...**Component:** POWER TRAIN:AUTOMATIC TRANSMISSION**Summary:**

WHILE DRIVING AT 45MPH VEHICLE DECELERATED TO 5MPH, LIKE THE BRAKES WERE BEING APPLIED. CONSUMER PRESSED ACCELERATOR, HOWEVER VEHICLE WOULD NOT ACCELERATE. TRANSMISSION WILL NOT SHIFT GEARS. DROVE VEHICLE AT 15 MPH. VEHICLE DECELERATED AT 5 MPH, AND MASHING THE ACCELERATOR TO THE FLOOR DID NOT INCREASE THE SPEED. BOTH HAPPENED IN A DURATION OF 5-7 MINS. THE VEHICLE THEN RESUMED AT NORMAL OPERATION. CONSUMER HAD TAKEN VEHICLE TO THE DEALER, NO PROBLEM WAS DETERMINED. DEALER CLAIMED THAT THE VW FACTORY CONTACT HAD NO RECORD OF ABERRANT ACTION AND HAD NO FIX FOR THE PROBLEM. \*SCC

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 8015830**Date of Failure:** June 8, 2002**VIN :** WVWNA23B2YE...**Component:** VEHICLE SPEED CONTROL**Summary:**

WHILE DRIVING AT 45MPH VEHICLE DECELERATED TO 5MPH, LIKE THE BRAKES WERE BEING APPLIED. CONSUMER PRESSED ACCELERATOR, HOWEVER VEHICLE WOULD NOT ACCELERATE. TRANSMISSION WILL NOT SHIFT GEARS. DROVE VEHICLE AT 15 MPH. VEHICLE DECELERATED AT 5 MPH, AND MASHING THE ACCELERATOR TO THE FLOOR DID NOT INCREASE THE SPEED. BOTH HAPPENED IN A DURATION OF 5-7 MINS. THE VEHICLE THEN RESUMED AT NORMAL OPERATION. CONSUMER HAD TAKEN VEHICLE TO THE DEALER, NO PROBLEM WAS DETERMINED. DEALER CLAIMED THAT THE VW FACTORY CONTACT HAD NO RECORD OF ABERRANT ACTION AND HAD NO FIX FOR THE PROBLEM. \*SCC

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 8016599**Date of Failure:** March 1, 2002**VIN :** WVWMA23B6YE...**Component:** ENGINE AND ENGINE COOLING:EXHAUST SYSTEM**Summary:**

SECONDARY AIR INJECTION PUMP USED FOR IGNITION HAS FAILED. WHEN STARTING VEHICLE IT MAKES A LOUD WINING NOISE. HARD PART REPLACED 3 TIMES, BUT PROBLEM REOCCURRED. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 8020378**Date of Failure:** September 8, 2002**VIN :** PLEASE FILL...**Component:** AIR BAGS:FRONTAL

**Summary:**

CONSUMER STATES THAT THE AIR BAG SENOR LIGHT CAME ON AND STAYED ON. VEHICLE RAN OVER A SMALL ROCK AND THE AIR BAG DEPLOYED. WHICH CAUSE DAMAGE TO VEHICLE. REPLACED AIR BAG, SENOR LIGHT CAME BACK ON AND STAYED ON. \*MR

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 8023591**Date of Failure:** November 28, 2002**VIN :** PLEASE FILL...**Component:** ELECTRICAL SYSTEM:IGNITION**Summary:**

WHILE DRIVING THE MALFUNCTION LIGHT CAME ON AND STAYED ON. IN THE OWNER MANUAL IT STATES WHEN THIS LIGHT COMES ON DON'T DRIVE VEHICLE. CONSUMER TOOK VEHICLE TO THE DEALERSHIP TO HAVE SERVICE. THE DEALERSHIP INDICATED THEIRS A PROBLEM WITH THE IGNITION SWITCH COIL, AND IT NEEDS TO BE REPLACE. THIS IS A COMMON PROBLEM PER DEALERSHIP. TS

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10000417**Date of Failure:** December 26, 2002**VIN :** WVWUH23B9YE...**Component:** ENGINE AND ENGINE COOLING**Summary:**

I DRIVE A 2000 VOLKSWAGON PASSAT GLX 4MOTION. I HAVE FELT THAT I GOT A BAD CAR SINCE VERY EARLY ON IN MY LEASE (I NOW HAVE 8 MONTHS LEFT). ON THIS PARTICULAR OCCAISION, I HAD A SEVERE OIL LEAK. THE DEALER INFORMED ME THAT THERE WAS A HOLE IN MY OIL PAN THAT MUST HAVE BEEN CAUSED BY A ROCK (I DON'T RECALL FEELING ANYTHING HIT THE CAR HARD ENOUGH TO PUT A HOLE IN ANYTHING). I WAS TOLD THAT THIS WAS NOT A WARRANTEED ITEM, RATHER NORMAL WEAR AND TEAR. I HAVE OWNED 5 OTHER CARS AND NEVER HAD THIS PROBLEM. I ALSO NOTICED THAT THE CAR WAS SHAKING WHEN THE BREAKS ARE APPLIED. I WAS TOLD BY THE DEALER THAT THIS IS DUE TO WARPED ROTORS. I ONLY HAVE 20,000 MILES ON THE VEHICLE AND HAVE NEVER HEARD OF ANY KIND OF BREAK PROBLEMS WITH THAT FEW MILES. I WAS ALSO TOLD THAT IS NOT COVERED BY WARRANTEE EITHER, AGAIN, NORMAL WEAR AND TEAR. THE OTHER 5 CARS THAT I OWNED EASILY HAD OVER 20,000 MILES ON THEM AND NEVER HAD A PROBLEM WITH BRAKE ROTORS. THIS SEEMS TO BE A TREND WITH THIS VEHICLE. EARLY ON IN MY LEASE, I HAD MULTIPLE PROBLEMS WITH MY CAR NOT STARTING. EACH TIME IT WAS DUE TO CARBON BUILDUP ON MY SPARK PLUGS. THE FIRST TIME IT HAPPENED THERE WAS ONLY 2,000 MILES ON THE CAR AND THE DEALER HAD THE NERVE TO TELL ME THAT SPARK PLUGS WERE STANDARD MAINTENENANCE ITEMS AND I MUST NOT BE TAKING CARE OF MY CAR PROPERLY. 2 YEARS LATER, THERE WAS AN EMISSION CONTROLS RECALL WHICH FIXED THIS PROBLEM, WHICH THE DEALER INITIALLY CALLED DRIVER ERROR, NOT A VEHICLE PROBLEM.

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10000417**Date of Failure:** December 26, 2002**VIN :** WVWUH23B9YE...**Component:** SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC:ROTOR**Summary:**

I DRIVE A 2000 VOLKSWAGON PASSAT GLX 4MOTION. I HAVE FELT THAT I GOT A BAD CAR SINCE VERY EARLY ON IN MY LEASE (I NOW HAVE 8 MONTHS LEFT). ON THIS PARTICULAR OCCAISION, I HAD A SEVERE OIL LEAK. THE DEALER INFORMED ME THAT THERE WAS A HOLE IN MY OIL PAN THAT MUST HAVE BEEN CAUSED BY A ROCK (I DON'T RECALL FEELING ANYTHING HIT THE CAR HARD ENOUGH TO PUT A HOLE IN ANYTHING). I WAS TOLD THAT THIS WAS NOT A WARRANTEED ITEM, RATHER NORMAL WEAR AND TEAR. I HAVE OWNED 5 OTHER CARS AND NEVER HAD THIS PROBLEM. I ALSO NOTICED THAT THE CAR WAS SHAKING WHEN THE BREAKS ARE APPLIED. I WAS TOLD BY THE DEALER THAT THIS IS DUE TO WARPED ROTORS. I ONLY HAVE 20,000 MILES ON THE VEHICLE AND HAVE NEVER HEARD OF ANY KIND OF BREAK PROBLEMS WITH THAT FEW MILES. I WAS ALSO TOLD THAT IS NOT COVERED BY WARRANTEE EITHER, AGAIN, NORMAL WEAR AND TEAR. THE OTHER 5 CARS THAT I OWNED EASILY HAD OVER 20,000 MILES ON THEM AND NEVER HAD A PROBLEM WITH BRAKE ROTORS. THIS SEEMS TO BE A TREND WITH THIS VEHICLE. EARLY ON IN MY LEASE, I HAD MULTIPLE PROBLEMS WITH MY CAR NOT STARTING. EACH TIME IT WAS DUE TO CARBON BUILDUP ON MY SPARK PLUGS. THE FIRST TIME IT HAPPENED THERE WAS ONLY 2,000 MILES ON THE CAR AND THE DEALER HAD THE NERVE TO TELL ME THAT SPARK PLUGS WERE STANDARD MAINTENENANCE ITEMS AND I MUST NOT BE TAKING CARE OF MY CAR PROPERLY. 2 YEARS LATER, THERE WAS AN EMISSION CONTROLS RECALL WHICH FIXED THIS PROBLEM, WHICH THE DEALER INITIALLY CALLED DRIVER ERROR, NOT A VEHICLE PROBLEM.

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000



**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10001228

**Date of Failure:**

**VIN :** WVVVD63B42E...

**Component:** ENGINE AND ENGINE COOLING:EXHAUST SYSTEM:EMISSION CONTROL:GAS RECIRCULATION VALVE (EGR VALVE)

**Summary:**

THERE ARE FOUR OIL PACKETS LOCATED INTO HER VEHICLE. CAUSING THE VEHICLE TO STALL AND THE ENGINE LIGHT APPEAR ON THE DASHBOARD. PLEASE PROVIDE ADDITIONAL INFORMATION DEALER IS AWARE OF THE PROBLEM. TS

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** Yes

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10001553

**Date of Failure:** November 24, 2002

**VIN :** WVVMA23B9YP...

**Component:** AIR BAGS:FRONTAL

**Summary:**

WHILE DRIVING AT 35 MPH, VEHICLE WAS IN A FRONTAL COLLISION, AND NONE OF THE AIRBAGS DEPLOYED UPON IMPACT. THIS RESULTED IN DRIVER BEING SERIOUSLY INJURED. CONSUMER IS CURRENTLY ON DISABILITY AS THE RESULT OF THE INJURIES OBTAINED BY THIS ACCIDENT. PLEASE PROVIDE MORE DETAILS. TS

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** Yes

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10001555

**Date of Failure:**

**VIN :** WVVMA23B9YP...

**Component:** SEAT BELTS:FRONT

**Summary:**

VEHICLE WAS IN A FRONTAL COLLISION, AND THE PRESSURE OF THE DRIVER IMPACTING THE CONSOLE, CAUSED THE CONSOLE TO TWIST AND ACTIVATE THE SEAT BELT RELEASE BOTTOM. THIS RESULTED IN THE DRIVER BEING THROWN FROM THERE SEAT, WHICH CAUSE THEM TO HAVE HEAD INJURIES. PLEASE PROVIDE MORE DETAILS. TS

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10003757

**Date of Failure:**

**VIN :** Not Available

**Component:** ELECTRICAL SYSTEM:IGNITION

**Summary:**

CONSUMER STATES WHILE DRIVING THE IGNITION COIL BROKE CAUSING LOST OF ACCELERATION. PLEASE PROVIDE ANY ADDITIONAL INFORMATION. TS

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10005473

**Date of Failure:** February 7, 2003

**VIN :** WVWWH23B0YE...

**Component:** SERVICE BRAKES, HYDRAULIC:ANTILOCK

**Summary:**

WET WEATHER BRAKING...SAME AS OTHER COMPLAINTS. THERE IS A SIGNIFICANT DELAY IN BRAKING RESPONSE IN WET WEATHER. ONCE THE BRAKES 'GRAB' STOPPING IS NOT A PROBLEM; I'VE LEARNED TO BRAKE EARLY. THE PROBLEM SEEMS TO BE REDUCED IF YOU



**Component:** ELECTRICAL SYSTEM

**Summary:**

THIS IS REGARDING A 2000 VOLKSWAGEN PASSAT. I HAVE READ THAT THERE IS AN "ACTION PLAN" BY VOLKSWAGEN FOR 2001 AND NEWER PASSATS FOR COIL WIRES. I FEEL THAT VOLKSWAGEN SHOULD INCLUDE THE 2000 AS WELL. ALTHOUGH MY CAR IS NOT INCLUDED I HAVE ALREADY HAD TWO COIL FAILURES. UNLIKE CARS WHICH ARE COVERED BY THE RECALL I HAVE TO GET THEM REPLACED AS THEY FAIL. I BELIEVE VW IS JUST TRYING TO SAVE MONEY BY NOT INCLUDING THE 2000 CARS. \*JB

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10013602

**Date of Failure:** March 10, 2003

**VIN :** WVWPD23B2YE...

**Component:** ELECTRICAL SYSTEM:IGNITION

**Summary:**

INTERMITTENTLY CAR WILL NOT START. USUALLY I CAN MANEUVER THE AUTOMATIC SHIFTER FROM THE PARK POSITION DOWN THROUGH THE GEARS, (NEUTRAL, DRIVE, ETC...) THEN BACK TO THE PARK POSITION & THEN THE CAR WILL START. VW DEALER IS UNABLE TO ISOLATE THE PROBLEM BUT OFFERED TO REPLACE A PART FOR A FEE OF \$400.00 BECAUSE THE VEHICLE IS NOW OUT OF WARRANTY. \*JB

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10013837

**Date of Failure:** March 28, 2003

**VIN :** WVWNA23B7YE...

**Component:** FUEL SYSTEM, GASOLINE:FUEL INJECTION SYSTEM:INJECTORS

**Summary:**

OUR VOLKSWAGEN DEALER (MARTENS VOLKSWAGEN) WAS INITIALLY CONTACTED FOR SERVICE WHEN AN ENGINE LIGHT CAME ON MY 2000 PASSAT GLS WAGON THAT SAID "EMISSIONS WORKSHOP". THEY SAID THEY COULDN'T TAKE A LOOK AT THE CAR FOR ABOUT TWO WEEKS BECAUSE IT WASN'T A SERIOUS PROBLEM AND WE SHOULD JUST KEEP DRIVING IT. AFTER A FEW MORE DAYS OF DRIVING THE CAR, WE SMELLED GASOLINE FUMES COMING FROM THE ENGINE COMPARTMENT (WHILE DRIVING, NOT WHILE STARTING). WE THEN INSISTED THAT MARTENS LOOK AT THE PROBLEM IMMEDIATELY. THE MECHANIC SAID THAT ALL FOUR FUEL INJECTORS WERE LEAKING FUEL THROUGH THE SIDE OF THE INJECTORS INTO THE ENGINE COMPARTMENT AND NEEDED REPLACING. HE CLAIMED THAT SOMETHING IN THE GASOLINE WAS MELTING THE SEALS. THE CAR HAS ONLY 33,421 MILES ON IT. IT HAS HAD REGULAR SERVICE AT VOLKSWAGEN DEALERS AND WAS ONLY FILLED UP WITH 93 OCTANE GASOLINE BOUGHT IN THE US AS REQUIRED BY VOLKSWAGEN. IN ADDITION WE HAVE NEVER USED ANY FUEL ADDITIVES. I BELIEVE THAT THESE FUEL INJECTORS ARE DEFECTIVE AND THERE MAY BE MANY OTHER PEOPLE WHO ARE ALSO BEING TOLD TO CONTINUE TO DRIVE WITH THE ENGINE LIGHT ON WHO MAY IN FACT HAVE GASOLINE LEAKING INTO THE ENGINE COMPARTMENT DUE TO LEAKING INJECTORS. THEREFORE WE RECOMMEND THAT NHTSA INVESTIGATE IF A SAFETY RECALL IS NEEDED TO PREVENT ENGINE FIRES THAT MIGHT RESULT FROM DEFECTIVE FUEL INJECTORS IN THIS MODEL VOLKSWAGEN. \*NLM

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10014090

**Date of Failure:** April 7, 2003

**VIN :** Not Available

**Component:** SUSPENSION:FRONT:CONTROL ARM

**Summary:**

SEVEN OF THE EIGHT CONTROL ARMS ON MY 2000 VW PASSAT HAVE FAILED. THERE HAS BEEN A RECALL ISSUED IN EUROPE FOR THE SAME PROBLEM. LIKewise, THE AUDI A4 SHARES THE SAME CHASSIS AND SAME FRONT END SUSPENSION. JUST LIKE THE VOG RECALLED THE PASSAT AOA HAS RECALLED THE A4. HOWEVER VOA HAS DECIDED TO NOT ISSUE A RECALL AND RISKING THE PASSAT CUSTOMER BASE INJURY OR EVEN DEATH. WHY IS IT THE EXACT SAME PARTS WERE RECALLED AND THE SAME CHASSIS, BUT VOA HAS NOT RECALLED THE PASSAT. THE DEALERSHIP HAS TOLD ME THAT IT WILL COST 1,400.00 DOLLARS TO REPLACE THE CONTROL ARMS. NHTSA NEEDS TO QUESTION VOA ON THIS MATTER. MY CAR HAS 40,000 MILES ON IT AND IS BEING MAINTAINED BY A VOLKSWAGEN TECHNICIAN. THERE IS JUST NO REASON WHY A PART THAT IS DESIGNED TO LAST THE LIFE OF THE CAR HAS FAILED AT 40,000 MILES. \*JB

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10016144**Date of Failure:** April 12, 2003**VIN :** Not Available**Component:** SUSPENSION:FRONT:CONTROL ARM**Summary:**

CONTROL ARM FAILURE LEADING TO SUSPENSION BREAKDOWN. SECOND OCCURRENCE IN 60000 MILES. FIRST OWNER. NOT HAPPY ABOUT VW'S INABILITY TO CLAIM FAULT FOR PROBLEM. \*NLM

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10016778**Date of Failure:** November 5, 2001**VIN :** WVWMA23B7YP...**Component:** ENGINE AND ENGINE COOLING:EXHAUST SYSTEM:EMISSION CONTROL:CRANKCASE (PCV)**Summary:**

I PURCHASED A NEW 2000 PASSAT IN FEB. OF 2000. ON NOV. 5, 2001 THE ENGINE LIGHT CAME ON, THE DASH DISPLAYED EMISSION WORKSHOP.THE SYMSPTOMS WERE A JOLTING WHEN PLACING THE CAR INTO ANY GEAR AND THE CAR LOSING POWER FOR SEVERAL SECONDS WHILE DRIVING.I TOOK IT IN AND FOUND OUT THE "ENGINE CONTROL MODULE" NEEDED REPLACEMENT & THE "MASS AIR FLOW SENSOR" NEEDED TO BE REPLACED AND IT WAS FIXED AT NO CHARGE. THEN, ON DEC. 23, 2002 I HAD THE SAME SYMPTOMS AND TOOK IT IN AND HAD TOPAY \$161.00 TO REPLACE THE "VACCUM LINE TO MANIFOLD". NOW YESTERDAY APRIL 28,2003 I HAD THE SAME SYMPTOMS AND FOUND OUT THE "MASS AIR FLOW SENSOR" NEEDS TO BE REPLACED FOR THE SEONCD TIME AND THE DEALER WILL ONLY PAY 50% AND THEY WILL STAND BEHIND THEIR DECISION BECAUSE THEY FEEL IT'S MORE THEN FAIR. THE DEALER HAS TOLD ME THAT IT IS VERY RARE FOR THIS PROBLEM TO HAPPEN. WELL IT HAS ALREADY HAPPENED 3 TIMES IN THE 3 YEARS I HAVE OWNED IT AND THEY ARE UNABLE TO GIVE ME AN ANSWER TO WHY THIS HAPPENS. I WOULD LIKE TO KNOW HOW MAY COMPLAINTS YOU HAVE RECEIVED ON CASE NUMBER:748685. I FEEL LIKE I PURCHASED A LEMON AND WILL BE DEALING WITH THIS SAME PROBLEM OVER AND OVER. I WILL NEVER PURCHASE OR RECOMMEND A VOLKSWAGEN TO ANYONE.

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10017047**Date of Failure:** May 5, 2003**VIN :** WVWMA23B5YE...**Component:** STEERING:LINKAGES:TIE ROD ASSEMBLY**Summary:**

TIE ROD AND CONTROL ARMS ARE PRONE TO FAILURE, I.E. BUSHINGS BECOME WORN AND WILL TEAR AFTER TIME. THE BUSHINGS ON MY VEHICLE FOR BOTH UPPER CONTROL ARMS (CURRENTLY @ 48000 MILES) ON BOTH SIDES AND TIE RODS HAVE STARTED TO CRACK AND TEAR. \*JB

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10017047**Date of Failure:** May 5, 2003**VIN :** WVWMA23B5YE...**Component:** SUSPENSION:FRONT:CONTROL ARM**Summary:**

TIE ROD AND CONTROL ARMS ARE PRONE TO FAILURE, I.E. BUSHINGS BECOME WORN AND WILL TEAR AFTER TIME. THE BUSHINGS ON MY VEHICLE FOR BOTH UPPER CONTROL ARMS (CURRENTLY @ 48000 MILES) ON BOTH SIDES AND TIE RODS HAVE STARTED TO CRACK AND TEAR. \*JB

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10019075**Date of Failure:** May 1, 2003

**VIN :** Not Available

**Component:** SUSPENSION:FRONT:CONTROL ARM

**Summary:**

CONTROL ARMS ON THIS MODEL ARE CHRONICALLY FAILING. EVERY PASSAT OWNER I HAVE TALKED TO IS HAVING A SIMILAR PROBLEM. MY VEHICLE IS ONLY AT 40000 AND THE CONTROL ARMS ARE STARTING TO CRACK AND TEAR. PLEASE INVESTIGATE AND CONSIDER A SAFETY RECALL. A CONTROL ARM FAILURE AT HIGH SPEED COULD BE FATAL.\*JB

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10020761

**Date of Failure:** May 20, 2003

**VIN :** WVWPD23B0YP...

**Component:** SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT

**Summary:**

ARM CONTROL BALL JOINTS AND BUSHINGS PREMATURELY FAILED ON VEHICLE. BALL JOINT FAILURE WAS SO SEVERE THAT IT COULD HAVE SEPARATED FROM THE RACK AND DISABLED STEERING OF VEHICLE.\*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10020761

**Date of Failure:** May 20, 2003

**VIN :** WVWPD23B0YP...

**Component:** SUSPENSION:FRONT:CONTROL ARM:UPPER BALL JOINT

**Summary:**

ARM CONTROL BALL JOINTS AND BUSHINGS PREMATURELY FAILED ON VEHICLE. BALL JOINT FAILURE WAS SO SEVERE THAT IT COULD HAVE SEPARATED FROM THE RACK AND DISABLED STEERING OF VEHICLE.\*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10022437

**Date of Failure:**

**VIN :** Not Available

**Component:** POWER TRAIN

**Summary:**

THE VEHICLE HESITATED AND JERKED WHEN IT REACHED THE SPEED OF 40 MPH. \*JB

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10023415

**Date of Failure:** June 15, 2003

**VIN :** WVWRH23B0YE...

**Component:** FUEL SYSTEM, GASOLINE:FUEL INJECTION SYSTEM:INJECTORS

**Summary:**

APPARENTLY THE FUEL INJECTORS IN MY 2000 VW PASSAT WAGON 4MOTION ARE DEFECTIVE. THE CAR HAS 63,000 MILES. STARTING AND IDLING PROBLEMS LED TO THE DISCOVERY OF EXCESS CARBON BUILD-UP IN THE VALVES AND THE FAILURE OF THE COMBINATION VALVE. THIS VALVE COST ME ABOUT \$400 TO REPLACE. VW SAYS THE FUEL INJECTORS SHOULD BE REPLACED BECAUSE THEY ARE A CERTAIN COLOR (OF MANUFACTURE), IMPLYING THEY ARE DEFECTIVE. REPLACING THEM WILL COST ME ABOUT \$600, OR ABOUT \$1000 FOR EVERYTHING. \*NLM

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10023600

**Date of Failure:** January 1, 2000

**VIN :** Not Available

**Component:** ELECTRICAL SYSTEM:IGNITION

**Summary:**

I OWNED A 2000 VW PASSAT. MY CAR FAILED SEVERAL TIMES UPON ACCELERATION DURING PASSING OR ACCELERATING ONTO THE EXPRESSWAY. I HAD IT INTO THE SHOP AT LEAST EIGHT TIMES. THE VW REP INSINUATED THAT I WAS DOING SOMETHING TO THE VEHICLE. THEY FINALLY ALLOWED ME TO TRADE FOR A 2003. THERE IS NOW A RECALL ON THE IGNITION COIL STARTING WITH 2001. I THINK YOU HAD BETTER INCLUDE 2000 ON THAT RECALL. \*NLM

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10024264

**Date of Failure:** May 22, 2003

**VIN :** WVWNA23B2YE...

**Component:** ENGINE AND ENGINE COOLING:ENGINE

**Summary:**

THE MALFUNCTION INDICATOR LIGHT ILLUMINATED. THE VEHICLE WAS TAKEN TO THE DEALER ON 5/24/2003, AND THE TEMPERATURE SENSOR WAS REPLACED. SIX DAYS LATER LIGHT THE ILLUMINATED AGAIN.\*AK THE VOLKSWAGEN HEADQUARTERS DID PAY FOR THE HOSE WHEN THE MALFUNCTION INDICATOR LIGHT ILLUMINATED AT APPROX. 24,000 MILES. \*PH \*JB

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10025632

**Date of Failure:** July 7, 2003

**VIN :** WVWPD23B8YP...

**Component:** STEERING:LINKAGES:TIE ROD ASSEMBLY

**Summary:**

(2000 VW PASSAT) MECHANIC INDICATED EXCESSIVE TIE-ROD-END WEAR DUE TO SEAL FAILURE -- IDENTICAL TO FAILURE SUBJECT TO RECALL IN 1999 MODEL. VW WAS NOTIFIED ON 7/7/2003 AND DECLINED TO TAKE RESPONSIBILITY FOR THE REPAIR.\*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10028387

**Date of Failure:** July 16, 2003

**VIN :** WVWMA23BXYP...

**Component:** FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY:FILLER PIPE AND CAP

**Summary:**

HAD A REAR TIRE BLOW UT A WHILE BACK AND NOW MY CAR IS EXPERIENCING A SIGNIFICANT SIZE GAS LEAK( IN THE REAR LEFT PASSENGER SIDE OF CAR), WHICH IS THE SUMMARY AND CONSEQUENCE OF THE VW PASSAT RECALL ISSUED JAN 23, 2002. I, HOWEVER, JUST RECEIVED THE RECALL NOTICE 2 WEEKS AGO. I DID REPORT MY TIRE BLOW OUT WITH NHTSA BECAUSE I WAS CONCERNED I HAD A DEFECTIVE TIRE. IT APPEARS THE REMEDY FOR THIS RECALL IS TOO LATE FOR ME, I ALREADY HAVE TO DEAL WITH THE CONSEQUENCE OF VW'S DEFECT. I ONLY HOPE VW RECTIFIES THIS PROBLEM ASAP.\*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10028570

**Date of Failure:** June 11, 2003

**VIN :** WVWND23B2YE...

**Component:** ELECTRICAL SYSTEM:IGNITION

**Summary:**

THE ENGINE SHOOK VIOLENTLY AND CONTINUED DURING THE ENTIRE TIME THE ENGINE WAS ON. IT SEEMED TO START AT EVERY IGNITION ACTIVATION, THE PROBLEMS DOES NOT OCCUR WHILE DRIVING OR IDLE. IT HAPPENED EVERY TIME I AM READY TO GO TO WORK!! I TOOK THE CAR THREE TIMES TO THE DEALERSHIP WHILE WARRANTY WAS STILL GOOD - THEY COULD NOT FIND ANYTHING WRONG IN ALL THREE TIMES. THE MAIN INDICATOR HAS ALWAYS BEEN THE "ENGINE SYMBOL W/THE VOLT" SYMBOL THAT GOES ON IN THE DASHBOARD. THE FOURTH TIME IT HAPPENED (PAST THE WARRANTY PERIOD, NOW), IT WENT AWAY WHILE THE DEALER WAS CHECKING IT OUT. AGAIN THE MECHANICS COULD NOT DETECT THE SOURCE OF THE PROBLEM. ON JULY 11, AS I WAS COMING HOME THE PROBLEM AGAIN SHOWED UP. THIS TIME THE DEALER CHANGED AN ENGINE PART "COIL" AND SAID THAT THE COIL WAS THE PROBLEM AND THESE PASSAT CARS HAD THE SAME PROBLEM ALL THE TIME. I AM REALLY MAD BECAUSE I DID NOT EXPECT THE ADDED EXPENSE \$620 TOTAL, THE TIME LOST, THE INCONVENIENCE, AND THE LACK OF RESPECT BY THE DEALERS (THESE GUYS BEHAVE AS IF THEY ARE DOING ME A FAVOR, I AM PAYING DEARLY BY CHOOSING WV BRAND). \*JB

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10028582**Date of Failure:** April 7, 2003**VIN :** Not Available**Component:** SUSPENSION:FRONT:CONTROL ARM**Summary:**

FRONT UPPER CONTROL ARM NEEDS REPLACEMENT BECAUSE BALL JOINT IS LOOSE. THIS CAUSES SEVERE RATTLING WHEN DRIVING OVER EVEN LITTLE BUMPS. \*JB

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10028582**Date of Failure:** April 7, 2003**VIN :** Not Available**Component:** SUSPENSION:FRONT:CONTROL ARM:UPPER BALL JOINT**Summary:**

FRONT UPPER CONTROL ARM NEEDS REPLACEMENT BECAUSE BALL JOINT IS LOOSE. THIS CAUSES SEVERE RATTLING WHEN DRIVING OVER EVEN LITTLE BUMPS. \*JB

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10029401**Date of Failure:** June 16, 2003**VIN :** WVWND23B2YE...**Component:** STEERING:LINKAGES:TIE ROD ASSEMBLY**Summary:**

THE VEHICLE WAS TAKEN TO THE SHOP FOR AN ALIGNMENT. THE TECHNICIAN NOTICED THAT THE TIE ROD ENDS WERE WORN BUT THE VEHICLE ONLY HAD 60000 MILES ON IT. THE CONSUMER FOUND A RECALL (99V24800) ON THE INTERNET WHICH DESCRIBED THE SYMPTOMS THE VEHICLE EXPERIENCED WITH THE TIE RODS. THE CONSUMERS VEHICLE WAS NOT INCLUDED IN THE RECALL DUE TO VIN. \*AK \*PH \*NLM

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10030716**Date of Failure:** August 4, 2003**VIN :** WVWPD23BXE...**Component:** AIR BAGS**Summary:**

WHILE DRIVING I EXPERIENCED A SPONTANEOUS DEPLOYMENT OF THE PASSENGER SIDE LATERAL AIR BAG IN MY 2000 VW PASSAT. WITH DEPLOYMENT, ALL ELECTRICAL POWER WAS LOST TO THE VEHICLE, LEAVING ME WITH NO CONTROL OF THE AUTO. THERE HAD BEEN NO COLLISION OR IMPACT TO THE VEHICLE. THE AIR BAG JUST WENT OFF BY ITSELF. THERE WAS NO INJURY TO PASSENGERS FROM THE





**Component:** ELECTRICAL SYSTEM:ALTERNATOR/GENERATOR/REGULATOR

**Summary:**

I WAS DRIVING THE CAR WHEN SMOKE STARTED ENTERING THE CABIN AREA. PULLED OVER, AND THE ENGINE COMPARTMENT WAS ENGLUFED IN SMOKE. HAD TO CALL THE FIRE DEPARTMENT TO EXTINGUISH THE FIRE. THERE WAS NO FLAMES, BUT THE FIREFIGHTERS HAD TO USE A HOSE TO KILL THE SMOKE. VOLKSWAGEN DEALER IN TALLAHASSEE INDICATED THAT THE ALTERNATOR "MALFUNCTIONED". I'D LIKE AN INVESTIGATION INTO HOW A MALFUCNTION INT HE ALTERNATOR COULD CAUSE A NEAR FIRE HAZARD, AND IF IT WAS A MALFUCNTION -- WHAT CAUSED IT, AND A BULLETIN POSTED AS TO HOW TO AVOID IT. THIS IS A VERY SERIOUS MATTER AS THE CAR WAS PARACTICALLY IN FLAMES.\*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10037228

**Date of Failure:** September 4, 2003

**VIN :** Not Available

**Component:** ENGINE AND ENGINE COOLING:EXHAUST SYSTEM:EMISSION CONTROL

**Summary:**

MASS AIR FLOW SENSOR NEEDED TO BE REPLACED 4 MONTHS AFTER HAVING THE SECONDARY AIR PUMP AND ACTUATOR VALVE ON THE BACK OF THE HEAD REPLACED.\*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10037244

**Date of Failure:** August 27, 2003

**VIN :** WVWUH23B9YE...

**Component:** SERVICE BRAKES, HYDRAULIC:ANTILOCK

**Summary:**

MALFUNCTION OF ROBERT BOSCH 5.3 ABS MODULE. \*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10037505

**Date of Failure:** August 30, 2003

**VIN :** Not Available

**Component:** ENGINE AND ENGINE COOLING:ENGINE:GASOLINE:TURBO-CHARGER

**Summary:**

WHILE DRIVING AT MODERATE SPEEDS OF ABOUT 35 TO 45 MPH, CAR ENGINE LOST ALL POWER. ENGINE WAS STILL RUNNING AND ALL ACCESSORIES (LIGHTS, RADIO, ETC.) WERE ON, BUT PRESSING ON THE GAS PEDAL LEAD TO NO MOVEMENT BY THE CAR. EPC WARNING LIGHT CAME ON AT THE TIME OF POWER LOSS AS DID THE ASR WARNING LIGHT. STOPPING THE CAR AND TURNING IT OFF AND THEN BACK ON REMEDIED SITUATION, BUT IT RECURRED ON 9/2/2003 UNDER SAME CONDITIONS. DEALER ANALYSIS SHOWED A STICKING TURBO BOOSTER VALVE AND A BAD OXYGEN SENSOR (THIS IS THE 2ND O2 SENSOR TO BE REPLACED WITHIN A YEAR). DEALER HAD TO ORDER PARTS AND THEY WILL NOT BE IN UNTIL AT LEAST 9/9/2003. MEANWHILE, I HAVE TO DRIVE A 79 MILE ROUND TRIP COMMUTE DAILY IN TRAFFIC, AND FEAR THAT THIS WILL HAPPEN WHEN I AM AT 75 MPH ON THE INTERSTATE. THIS COULD LEAD TO A CRASH WITH POSSIBLE FATALITIES IF IT OCCURRED.\*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10037770

**Date of Failure:** June 13, 2003

**VIN :** Not Available

**Component:** SERVICE BRAKES, AIR:ANTILOCK:ABS WARNING LIGHT

**Summary:**

WHILE DRIVING ABS CONTROL MODULE FAILED, CAUSING WARNING BELL TO SOUND, WHICH INDICATED FOR THE DRIVER TO STOP. DEALER STATEDS PARTS NEEDED TO REPAIR VEHICLE WERE ON BACK ORDER. \*AK



**Component:** STRUCTURE**Summary:**

THE FLOOR WELL OF MY VW PASSAT BECOMES WET EVERY TIME IT RAINS. ACCORDINGLY TO THE VW DEALER THERE IS A CRACK IN THE POLLEN FILTER HOUSING WHICH RESULTS IN THE LEAK. I HAVE READ NUMEROUS ACCOUNTS OF THE SAME PROBLEM OCCURING IN OTHER PASSATS, ALONG WITH ELECTRICAL FAILURES. BESIDES BEING INCONVENIENCED, MY CONCERN IS THE POTENTIAL FOR AN ELECTRICAL FIRE AND/OR OTHER ELECTRICAL FAILURES WHICH COULD RESULT IN HARM TO DRIVER, PASSANGER(S) OR OTHER INDIVIDUALS. I WOULD LIKE VOLKSWAGEN TO ACKNOWLEDGE THIS DESIGN FAULT AND RESPOND ACCORDINGLY BY RECTIFYING THE ISSUE.\*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10046010**Date of Failure:** October 16, 2003**VIN :** WVWNA23BXYE...**Component:** STEERING:LINKAGES:TIE ROD ASSEMBLY**Summary:**

2000 VW PASSAT WAGON- LESS THAN 50 THOUSAND MILES- MECHANIC INFORMED US THAT THE TIE ROD ENDS WERE SHOT. CONTACTED VW WITH A COMPLAINT ABOUT THE RATE OF FAILURES OF MANY PARTS OF THIS CAR. THESE FAILURES ARE WHAT WOULD BE CONSIDERED PREMATURE. VW ASKED ME TO BRING IN VEHICLE FOR A THOROUGH INSPECTION AND CONFIRMED TIE ROD FAILURE- REPLACEMENT TO BE AT MY EXPENSE.\*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10046637**Date of Failure:** October 22, 2003**VIN :** WVWNA23B7YE...**Component:** ENGINE AND ENGINE COOLING:ENGINE**Summary:**

WHEN THE VEHICLE STOPPED AT A STOP SIGN OR A TRAFFIC LIGHT, IT STALLED. \*AK THE PROBLEM WAS DIAGNOSED AS A SECONDARY AIR INJECTOR VALVE. THE VEHICLE EXPERIENCED A ROUGH IDLE. THE VALVE WAS REPLACED, BUT THE VEHICLE STILL IDLED ROUGH. THE CHECK ENGINE LIGHT WAS INTERMITTENT PRIOR TO REPAIR. \*SC \*JB

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10046637**Date of Failure:** October 22, 2003**VIN :** WVWNA23B7YE...**Component:** FUEL SYSTEM, GASOLINE:FUEL INJECTION SYSTEM:INJECTORS**Summary:**

WHEN THE VEHICLE STOPPED AT A STOP SIGN OR A TRAFFIC LIGHT, IT STALLED. \*AK THE PROBLEM WAS DIAGNOSED AS A SECONDARY AIR INJECTOR VALVE. THE VEHICLE EXPERIENCED A ROUGH IDLE. THE VALVE WAS REPLACED, BUT THE VEHICLE STILL IDLED ROUGH. THE CHECK ENGINE LIGHT WAS INTERMITTENT PRIOR TO REPAIR. \*SC \*JB

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10046952**Date of Failure:** October 23, 2003**VIN :** WVWMD23B3YP...**Component:** POWER TRAIN:CLUTCH ASSEMBLY**Summary:**

MY CLUTCH FAILED AT ONLY 21,000 MILES. I HAVE NEVER HEARD OF A CLUTCH FAILING IN A VW THAT EARLY. VW DID COVER PARTS, BUT I WAS REQUIRED TO PAY \$600.00 IN LABOR. \*LA

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**Make :** VOLKSWAGEN                            **Model :** PASSAT                            **Year :** 2000  
**Manufacturer :** VOLKSWAGEN OF AMERICA, INC  
**Crash :** No                                            **Fire :** No                                            **Number of Injuries:** 0  
**ODI ID Number :** 10047080                                            **Date of Failure:** November 17, 2003  
**VIN :** WVWMA23B9YP...  
**Component:** ELECTRICAL SYSTEM

**Summary:**

MY HUSBAND AND I PURCHASED A 2000 PASSAT WITH 927 MILES ON THE ODOMETER ON JULY 21, 2000 (ANCIRA, SAN ANTONIO, TX). THREE VISITS TO THE DEALER THREE FOR A FLUID LEAK (3/29/01, 2/13/02, 1/17/03). EACH TIME, WE WERE TOLD THAT NOTHING WAS WRONG. FOUR MONTHS AGO- "EMISSION CONTROL," "CHECK ENGINE" LIGHT CAME ON. ALSO THE FOLLOWING QUIT WORKING: POWER MIRRORS, THE TRAVEL COMPUTER, TEMPERATURE SENSOR WAS ERRATIC, FUEL DOOR QUIT AND THE FUEL MILEAGE GAUGE MALFUNCTIONED. MOST RECENTLY, THE CAR STARTED RUNNING ROUGH AND A CLEAR, VISCOUS FLUID APPEARED ON MY GARAGE FLOOR. THE CAR HAS 25,000 MILES. WE CHANGE THE OIL REGULARLY. IT HAD A 15,000-MILE CHECK-UP. WE TOOK THE CAR TO A REPUTABLE MECHANIC (MANDER AUTOMOTIVE IN HELOTES, TEXAS). THE OWNER OF MANDER (BOB MANDER) WAS VERY CONCERNED THAT THIS CAR HAD SO MANY ELECTRICAL AND COMPUTER PROBLEMS. ANCIRA INFORMED (MANDER) THAT THE CAR'S WARRANTY HAD EXPIRED BY 900 MILES (24,990) THAT VISIT (11/6/03). COMPUTER SCAN AND ANALYSIS SHOWED SEVERAL CODES RELATED TO MISFIRES AND RUNNING LEAN. ALSO: TRANSAXLE SEAL LEAK AND BATTERY FAILED THE LOAD TEST-WOULD NOT HOLD ACHARGE. MANDER FIXED: SEAL LEAK, REPLACED THE BATTERY, CHANGED THE OIL, REPLACED THE ACTUATOR (FUEL DOOR), REPAIRED VACUUM LEAKS, RESET THE T.E.H. COMPUTER AND CORRECTED THE FAULTY WIRING TO THE MIRRORS. WE SPENT \$649. 24 HOURS LATER-"CHECK ENGINE" LIGHT RE-APPEARED. THE CAR BEGAN TO VIBRATE HARD. WE TOOK THE CAR BACK TO MR. MANDER (11/14/03). HE FOUND A DEFECTIVE OXYGEN SENSOR AND PROBLEM WITH THE COOLANT SENSOR- BOTH REPLACED. THAT TIME WE SPENT \$358. MY HUSBAND AND I HAVE AN ESTABLISHED RELATIONSHIP WITH MANDER AUTOMOTIVE AND TRUST THEIR WORK AND ANALYSIS. THE "CHECK ENGINE" LIGHT AND "EMISSIONS CONTROL" LIGHT IS BACK ON. THE CAR IS RUNNING HARD, AGAIN. I HAVE CONTACTED VW (REFERENCE #30522917) AND MY HUSBAND WAS ADVISED TO TAKE THE CAR TO A DIFFERENT DEALER HERE IN SAN ANTONIO (ROD EAST). \*LA

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**Make :** VOLKSWAGEN                            **Model :** PASSAT                            **Year :** 2000  
**Manufacturer :** VOLKSWAGEN OF AMERICA, INC  
**Crash :** No                                            **Fire :** No                                            **Number of Injuries:** 0  
**ODI ID Number :** 10047080                                            **Date of Failure:** November 17, 2003  
**VIN :** WVWMA23B9YP...  
**Component:** ENGINE AND ENGINE COOLING:ENGINE

**Summary:**

MY HUSBAND AND I PURCHASED A 2000 PASSAT WITH 927 MILES ON THE ODOMETER ON JULY 21, 2000 (ANCIRA, SAN ANTONIO, TX). THREE VISITS TO THE DEALER THREE FOR A FLUID LEAK (3/29/01, 2/13/02, 1/17/03). EACH TIME, WE WERE TOLD THAT NOTHING WAS WRONG. FOUR MONTHS AGO- "EMISSION CONTROL," "CHECK ENGINE" LIGHT CAME ON. ALSO THE FOLLOWING QUIT WORKING: POWER MIRRORS, THE TRAVEL COMPUTER, TEMPERATURE SENSOR WAS ERRATIC, FUEL DOOR QUIT AND THE FUEL MILEAGE GAUGE MALFUNCTIONED. MOST RECENTLY, THE CAR STARTED RUNNING ROUGH AND A CLEAR, VISCOUS FLUID APPEARED ON MY GARAGE FLOOR. THE CAR HAS 25,000 MILES. WE CHANGE THE OIL REGULARLY. IT HAD A 15,000-MILE CHECK-UP. WE TOOK THE CAR TO A REPUTABLE MECHANIC (MANDER AUTOMOTIVE IN HELOTES, TEXAS). THE OWNER OF MANDER (BOB MANDER) WAS VERY CONCERNED THAT THIS CAR HAD SO MANY ELECTRICAL AND COMPUTER PROBLEMS. ANCIRA INFORMED (MANDER) THAT THE CAR'S WARRANTY HAD EXPIRED BY 900 MILES (24,990) THAT VISIT (11/6/03). COMPUTER SCAN AND ANALYSIS SHOWED SEVERAL CODES RELATED TO MISFIRES AND RUNNING LEAN. ALSO: TRANSAXLE SEAL LEAK AND BATTERY FAILED THE LOAD TEST-WOULD NOT HOLD ACHARGE. MANDER FIXED: SEAL LEAK, REPLACED THE BATTERY, CHANGED THE OIL, REPLACED THE ACTUATOR (FUEL DOOR), REPAIRED VACUUM LEAKS, RESET THE T.E.H. COMPUTER AND CORRECTED THE FAULTY WIRING TO THE MIRRORS. WE SPENT \$649. 24 HOURS LATER-"CHECK ENGINE" LIGHT RE-APPEARED. THE CAR BEGAN TO VIBRATE HARD. WE TOOK THE CAR BACK TO MR. MANDER (11/14/03). HE FOUND A DEFECTIVE OXYGEN SENSOR AND PROBLEM WITH THE COOLANT SENSOR- BOTH REPLACED. THAT TIME WE SPENT \$358. MY HUSBAND AND I HAVE AN ESTABLISHED RELATIONSHIP WITH MANDER AUTOMOTIVE AND TRUST THEIR WORK AND ANALYSIS. THE "CHECK ENGINE" LIGHT AND "EMISSIONS CONTROL" LIGHT IS BACK ON. THE CAR IS RUNNING HARD, AGAIN. I HAVE CONTACTED VW (REFERENCE #30522917) AND MY HUSBAND WAS ADVISED TO TAKE THE CAR TO A DIFFERENT DEALER HERE IN SAN ANTONIO (ROD EAST). \*LA

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**Make :** VOLKSWAGEN                            **Model :** PASSAT                            **Year :** 2000  
**Manufacturer :** VOLKSWAGEN OF AMERICA, INC  
**Crash :** No                                            **Fire :** No                                            **Number of Injuries:** 0  
**ODI ID Number :** 10047080                                            **Date of Failure:** November 17, 2003  
**VIN :** WVWMA23B9YP...  
**Component:** ENGINE AND ENGINE COOLING:EXHAUST SYSTEM:EMISSION CONTROL

**Summary:**

MY HUSBAND AND I PURCHASED A 2000 PASSAT WITH 927 MILES ON THE ODOMETER ON JULY 21, 2000 (ANCIRA, SAN ANTONIO, TX). THREE VISITS TO THE DEALER THREE FOR A FLUID LEAK (3/29/01, 2/13/02, 1/17/03). EACH TIME, WE WERE TOLD THAT NOTHING WAS WRONG. FOUR MONTHS AGO- "EMISSION CONTROL," "CHECK ENGINE" LIGHT CAME ON. ALSO THE FOLLOWING QUIT WORKING: POWER



**Component:** SERVICE BRAKES, HYDRAULIC:ANTILOCK:CONTROL UNIT/MODULE

**Summary:**

MALFUNCTION IN ABS MODULE ABS BRAKE LIGHTS ON ALSO TRACTION CONTROL LIGHT ON. \*LA

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10049722

**Date of Failure:** November 20, 2001

**VIN :** WVWMA23B6YP...

**Component:** VEHICLE SPEED CONTROL

**Summary:**

ISSUES MAY ALL BE RELATED, COULD BE VACUUM PROBLEM. THESE PROBLEMS ARE CONSTANT, OCCURRING EVERY DAY REGARDLESS OF WEATHER. 1. ENGINE REVS IN NEUTRAL, WHILE CREEPING AT LOWEST RPMS AND WHILE STOPPED IN DRIVE. RPMS FLUCTUATE EVERY SPLIT SECOND, 750-900 RPMS. WHILE PULLING INTO GARAGE, THE REVING OFTEN CAUSES COLLISION WITH OBJECTS IN GARAGE. 2. ALSO, ENGINE ALMOST STALLS ON TAKEOFF IMMEDIATELY AFTER COLD START OR HOT RESTART. 3. POWER-ASSIST BRAKES FAIL IN REVERSE IMMEDIATELY AFTER ENGINE START AND BACKING OUT OF PARKING SLOT. DANGEROUS SITUATIONS HAVE OCCURRED. DEALER HAS CHECKED AT LEAST THREE TIMES, REPLACED PARTS, MADE ADJUSTMENTS. WITHIN SEVERAL BLOCKS OF LEAVING THE DEALERSHIP AFTER REPAIRS, ALL PROBLEMS BEGIN OCCURRING AGAIN.\*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10050431

**Date of Failure:** December 6, 2003

**VIN :** Not Available

**Component:** VISIBILITY:DEFROSTER/DEFOGGER SYSTEM:WINDSHIELD:HEATER CORE

**Summary:**

WINDOWS FOGGED UP DUE TO A FAULTY HEATER CORE. THIS WAS CAUSING POOR VISIBILITY TO THE DRIVER. \*AK \*SC \*JB

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10050966

**Date of Failure:** December 4, 2003

**VIN :** WVWMA23B5YP...

**Component:** STEERING:LINKAGES:TIE ROD ASSEMBLY

**Summary:**

TIE ROD ENDS FAILED ON 2000 PASSAT EFFECTING THE STEERING CONTROL. PRIOR TO 44000. DEALER STATED THIS IS CONSIDERED NORMAL FOR PASSAT . TIE ROD ENDS WERE RETURNED TO ME AND THE SEALS WERE NOT PROTECTING THE SWIVEL BEARING. \*AK INDEPENDENT AUTO REPAIR SHOP ADVISED THERE HAD BEEN A PREVIOUS RECALL IN 99 FOR THE SAME PROBLEM BUT THIS CAR WAS NOT INCLUDED. WE BELIEVE VOLKSWAGEN MAY HAVE THE SAME OR SIMILAR ISSUE WITH TIE ROD ENDS ON ADDITIONAL AUTOS.\*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10051308

**Date of Failure:** December 5, 2003

**VIN :** WVWNA23B4YE...

**Component:** SERVICE BRAKES, AIR:ANTILOCK:CONTROL UNIT/MODULE

**Summary:**

WAS DRIVING TO WORK AND HAD A FULL STOP ACTIVATING ABS. TWO DAYS LATER THE ABS/BRAKE LIGHT STARTED FLASHING - TOOK TO DEALER WHO INFORMED THAT ABS MODULE NEEDS REPLACING FOR \$1300.

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10051370

**Date of Failure:** December 29, 2003

**VIN :** WVWPD23B6YE...

**Component:** ENGINE AND ENGINE COOLING:ENGINE

**Summary:**

4TH WINTER IN A ROW SINCE PURCHASING VEHICLE IT HAS EXPERIENCED A PROBLEM STARTING. EACH YEAR THE "DIAGNOSIS" HAS BEEN SOMEWHAT DIFFERENT...BUT MAINLY A "PROBLEM WITH CARBONIZATION BUILDUP". 4 TIMES IN 4 YEARS, RESULTING IN NEW PLUGS, OIL CHANGE, THIS YEAR A NEW BATTERY, "DECARBONIZATION PROCEDURE"....HUNDREDS AND HUNDREDS OF DOLLARS. HAVE USED ONLY THE FINEST FUEL (VW CLAIMED THIS WAS THE ROOT PROBLEM, POOR QUALITY FUEL) SINCE THE FIRST INCIDENT IN 2000. PROBLEM PERSISTS.

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10052139

**Date of Failure:** December 26, 2003

**VIN :** WVWMA23B0YP...

**Component:** SERVICE BRAKES, HYDRAULIC:ANTILOCK:CONTROL UNIT/MODULE

**Summary:**

THE VEHICLE'S ABS MODULE MALFUNCTIONED WITHOUT WARNING. PLEASE PROVIDE ANY ADDITIONAL INFORMATION. \*NM \*MR

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10052423

**Date of Failure:** September 1, 2003

**VIN :** Not Available

**Component:** FUEL SYSTEM, OTHER:STORAGE:FUEL GAUGE SYSTEM

**Summary:**

I HAVE A '00 VOLKSWAGEN PASSAT. THE FUEL GAUGE HAS NOT WORKED ADEQUATELY SINCE SOON AFTER I PURCHASED THE VEHICLE "NEW" IN JULY/AUGUST '00. DURING THE TIME THE VEHICLE WAS UNDER WARRANTY I BROUGHT THE VEHICLE IN FOR SERVICE TWICE DUE TO THIS DEFECT. IT WAS TEMPORARILY REPLACED AND SOON AFTER WARRANTY EXPIRATION THE PROBLEM RECURRED. I HAVE NOT HAD A WORKABLE FUEL GAUGE ON THIS VEHICLE FOR AT LEAST TWO YEARS. I UNDERSTAND THAT THE VW '00 4 MOTION MODEL WAS RECALLED FOR A SIMILAR PROBLEM AND I URGE A RECALL TO BE MADE FOR ALL '00 PASSATS. \*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10052794

**Date of Failure:** December 10, 2003

**VIN :** Not Available

**Component:** AIR BAGS

**Summary:**

AIR BAG WARNING INDICATOR LIGHT CAME ON. CIRCLE VOLKSWAGEN DEALER QUOTED ME \$900 TO FIX FOUR SENSORS. WE CALLED VOLKSWAGON U.S. AND THEY SAID VW WOULD PAY ALL COSTS TO FIX THE AIR BAGS SENSORS. \*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10053092

**Date of Failure:** January 7, 2004

**VIN :** WVWMD23B8YP...

**Component:** POWER TRAIN:CLUTCH ASSEMBLY





**ODI ID Number :** 10056759**Date of Failure:** November 15, 2003**VIN :** WVWPD23B1YP...**Component:** STEERING**Summary:**

THE CV BOOT COVER HAS FAILED ON BOTH CV JOINTS. THIS ALLOWED GREASE FROM THE CV JOINTS TO SLING ONTO THE FRONT BRAKE ROTORS, CAUSING THE BRAKES TO OPERATE WITH MUCH LESS STOPPING POWER. THE CV JOINTS ARE NOW DAMAGED AND NEED TO BE REPLACED. THIS REPAIR IS NOT COVERED UNDER WARRANTY.\*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10057549**Date of Failure:** January 29, 2004**VIN :** Not Available**Component:** STEERING:LINKAGES:TIE ROD ASSEMBLY**Summary:**

WHILE DRIVING AT ANY SPEED FRONT END WOBBLED. CONSUMER TOOK VEHICLE TO A MECHANIC FOR A FRONT END ALIGNMENT. MECHANIC DETERMINED THAT THE TIE RODS NEEDED TO BE REPLACED. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10060396**Date of Failure:** February 20, 2004**VIN :** WVWMA23B0YP...**Component:** SERVICE BRAKES, AIR:ANTILOCK:ABS WARNING LIGHT**Summary:**

I OWN A 2000 VW PASSAT. MY ABS LIGHT AND BREAK LIGHT ARE GOING ON INTERMITTANTLY. I RECENTLY TOOK MY VEHICLE TO THE DEALER AND I WAS TOLD IT WAS THE ABS MODULE THAT NEEDED TO BE REPLACED. THE COST TO REPAIR WILL BE APPROX. \$1200 FOR PARTS AND LABOR. THE DEALER TOLD ME THEY COULD NOT HELP WITH THE COST BECAUSE I AM OUT OF WARRANTY AND I HAVE 50K ON THE ODOMETER. I FEEL THAT THE ABS IS A SAFETY FEATURE ON THE VEHICLE AND VW SHOULD BE WILLING TO COVER AT LEAST SOME OF THE COST. I HAVE HAD NO SUCH LUCK THUS FAR. I HAVE BEEN LOOKING INTO THIS PROBLEM IN VW FORUMS AND HAVE FOUND I AM NOT THE ONLY ONE WITH THIS PROBLEM. MOST PEOPLE ARE SAYING THE SAME STORY \$1100 - \$1500 FOR REPLACING THE ABS MODULE. IT SEEMS A BIT ODD THAT A PART THAT HAS LITTLE USE WOULD GO BAD SO FREQUENTLY ON THIS VEHICLE. GANTED I'M NOT SURE WHAT THE FREQUENCY RATE IS BUT I WOULD LIKE TO BE ANOTHER VOICE FILING A COMPLAINT. MY MANUAL STATES THAT I SHOULD AVOID SUDDEN STOPS BACUASE THIS COULD CAUSE MY BACK BREAKS TO LOCK AND CAUSE ACCIDENT, SERIOUS INJURY OR EVEN DEATH. YET THEIR IS NOTHING THE DEALER COULD DO TO HELP! WELL MAYBE YOU CAN!!

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10060396**Date of Failure:** February 20, 2004**VIN :** WVWMA23B0YP...**Component:** SERVICE BRAKES, AIR:ANTILOCK:CONTROL UNIT/MODULE**Summary:**

I OWN A 2000 VW PASSAT. MY ABS LIGHT AND BREAK LIGHT ARE GOING ON INTERMITTANTLY. I RECENTLY TOOK MY VEHICLE TO THE DEALER AND I WAS TOLD IT WAS THE ABS MODULE THAT NEEDED TO BE REPLACED. THE COST TO REPAIR WILL BE APPROX. \$1200 FOR PARTS AND LABOR. THE DEALER TOLD ME THEY COULD NOT HELP WITH THE COST BECAUSE I AM OUT OF WARRANTY AND I HAVE 50K ON THE ODOMETER. I FEEL THAT THE ABS IS A SAFETY FEATURE ON THE VEHICLE AND VW SHOULD BE WILLING TO COVER AT LEAST SOME OF THE COST. I HAVE HAD NO SUCH LUCK THUS FAR. I HAVE BEEN LOOKING INTO THIS PROBLEM IN VW FORUMS AND HAVE FOUND I AM NOT THE ONLY ONE WITH THIS PROBLEM. MOST PEOPLE ARE SAYING THE SAME STORY \$1100 - \$1500 FOR REPLACING THE ABS MODULE. IT SEEMS A BIT ODD THAT A PART THAT HAS LITTLE USE WOULD GO BAD SO FREQUENTLY ON THIS VEHICLE. GANTED I'M NOT SURE WHAT THE FREQUENCY RATE IS BUT I WOULD LIKE TO BE ANOTHER VOICE FILING A COMPLAINT. MY MANUAL STATES THAT I SHOULD AVOID SUDDEN STOPS BACUASE THIS COULD CAUSE MY BACK BREAKS TO LOCK AND CAUSE ACCIDENT, SERIOUS INJURY OR EVEN DEATH. YET THEIR IS NOTHING THE DEALER COULD DO TO HELP! WELL MAYBE YOU CAN!!

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10061538**Date of Failure:****VIN :** WVWMA23B3YP...**Component:** SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT**Summary:**

A NOISE WAS HEARD IN THE FRONT END WHEN TURNING THE STEERING WHEEL LEFT OR RIGHT. CONSUMER TOOK VEHICLE TO THE DEALER, AND DEALER DETERMINED THAT UPPER AND LOWER BALL JOINTS WERE DEFECTIVE. \*AK \*MR

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10061538**Date of Failure:****VIN :** WVWMA23B3YP...**Component:** SUSPENSION:FRONT:CONTROL ARM:UPPER BALL JOINT**Summary:**

A NOISE WAS HEARD IN THE FRONT END WHEN TURNING THE STEERING WHEEL LEFT OR RIGHT. CONSUMER TOOK VEHICLE TO THE DEALER, AND DEALER DETERMINED THAT UPPER AND LOWER BALL JOINTS WERE DEFECTIVE. \*AK \*MR

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10061883**Date of Failure:** March 12, 2004**VIN :** WVWWH23B8YE...**Component:** POWER TRAIN:AUTOMATIC TRANSMISSION**Summary:**

I HAVE A VW PASSAT 4-MOTION WAGON TIPTRONIC THAT EXHIBITS THE PROBLEM OF REFUSING THE DOWNSHIFT FROM SECOND INTO FIRST AT SLOW SPEEDS WHEN THE ACCELERATOR IS PUSHED FIRMLY. THEN, THE ENGINE RACES WILDLY FOR AN INSTANT AND THEN "BANGS" INTO GEAR. THE DEALER ACKNOWLEDGES THE PROBLEM, BUT THUS FAR THERE'S NO FIX FOR IT. ENGINE: 2.8 V6 YEAR: 2000 GEAR: MOVING FROM 2ND INTO 1ST ERRATIC AND SEEMS SOMEWHAT HEAT-RELATED--WORST IN HOT WEATHER FIRST NOTICED: ABOUT 49,000 MILES CAR CAN BE DOWNRIGHT DANGEROUS IF PROBLEM OCCURS WHILE MERGING ONTO A BUSY HIGHWAY. REFER TO AUDIOWORLD WEB PAGE FOR SIMILAR OWNER AUDI QUATTRO PROBLEMS WITH 2.7L V6 AND TIPTRONIC. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10062401**Date of Failure:** December 17, 2003**VIN :** Not Available**Component:** ENGINE AND ENGINE COOLING:EXHAUST SYSTEM:EMISSION CONTROL**Summary:**

I HAVE HAD PERSISTENT EMISSION PROBLEMS WITH MY 2000 V6 VW PASSAT SINCE DATE OF PURCHASE. THE MAF/OXYGEN SENSORS HAVE BEEN REPLACED NUMEROUS TIMES AND NOW I HAVE AN EMISSIONS ISSUE AGAIN (NOW OUTSIDE OF WARRANTY) THAT TRACES BACK TO SOMETHING IN MY SECONDARY AIR SYSTEM (ERROR CODES 1411, 1423). THESE EMISSION PROBLEMS ARE REGULAR AND PERSISTENT AND VW SHOULD TAKE CARE OF THEM WITHOUT ME SPENDING HUNDREDS/THOUSANDS OF DOLLARS TIME AND TIME AND TIME AGAIN! \*NM

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10062542**Date of Failure:** March 13, 2004**VIN :** WVWPD23B7YE...

**Component:** SERVICE BRAKES, HYDRAULIC:ANTILOCK:CONTROL UNIT/MODULE

**Summary:**

ABS MODULE FAILURE ON A 2000 PASSAT WITH 55,230 MILES. \*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10063718

**Date of Failure:** January 10, 2004

**VIN :** Not Available

**Component:** STEERING:LINKAGES:TIE ROD ASSEMBLY

**Summary:**

HAD TO REPLACE ALL OF THE FRONT CONTROL ARMS AND TIE ROD ENDS ON MY 2000 PASSAT GLX 4-MOTION WAGON. FIVE OUT OF 8 CONTROL ARMS WERE IN VERY POOR CONDITIONS WITH TORN BOOTS OVER THE BALL JOINTS. THE BALL JOINTS IN THE CONTROLL ARMS WERE TORN AND BALL JOINS WERE DRY AND NOISY. THE TIE ROD BALL JOINS WERE WORN OUT AND MAKING NOISES. THE CAR HAS NOT BE WRECKED OR DAMAGED OTHER WISE.\*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10063718

**Date of Failure:** January 10, 2004

**VIN :** Not Available

**Component:** SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT

**Summary:**

HAD TO REPLACE ALL OF THE FRONT CONTROL ARMS AND TIE ROD ENDS ON MY 2000 PASSAT GLX 4-MOTION WAGON. FIVE OUT OF 8 CONTROL ARMS WERE IN VERY POOR CONDITIONS WITH TORN BOOTS OVER THE BALL JOINTS. THE BALL JOINTS IN THE CONTROLL ARMS WERE TORN AND BALL JOINS WERE DRY AND NOISY. THE TIE ROD BALL JOINS WERE WORN OUT AND MAKING NOISES. THE CAR HAS NOT BE WRECKED OR DAMAGED OTHER WISE.\*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10063718

**Date of Failure:** January 10, 2004

**VIN :** Not Available

**Component:** SUSPENSION:FRONT:CONTROL ARM:UPPER BALL JOINT

**Summary:**

HAD TO REPLACE ALL OF THE FRONT CONTROL ARMS AND TIE ROD ENDS ON MY 2000 PASSAT GLX 4-MOTION WAGON. FIVE OUT OF 8 CONTROL ARMS WERE IN VERY POOR CONDITIONS WITH TORN BOOTS OVER THE BALL JOINTS. THE BALL JOINTS IN THE CONTROLL ARMS WERE TORN AND BALL JOINS WERE DRY AND NOISY. THE TIE ROD BALL JOINS WERE WORN OUT AND MAKING NOISES. THE CAR HAS NOT BE WRECKED OR DAMAGED OTHER WISE.\*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10063729

**Date of Failure:** March 19, 2004

**VIN :** WVVMA23B0YP...

**Component:** SERVICE BRAKES, AIR:ANTILOCK:CONTROL UNIT/MODULE

**Summary:**

ABS CONTROL MODULE MALFUNCTIONED,- SUSPECTED THE PART WAS FAULTY BECAUSE OF MANY OTHER INSTANCES DOCUMENTED W/VARIOUS AGENCIES. AFTER FULLY ENGAGING ABS - TWO DAYS LATER, STOP BRAKE FAILURE LIGHTS COMING ON AND DEALER DIAGNOSED AS ABS CONTROL MODULE FAILURE. \*AK



**ODI ID Number :** 10066567**Date of Failure:** April 19, 2004**VIN :** Not Available**Component:** FUEL SYSTEM, OTHER:STORAGE:FUEL GAUGE SYSTEM**Summary:**

I PURCHASED A VW 2000 PASSAT IN 5/00. I NEVER RECEIVED A RECALL 01V157000 NOTIFICATION ON MY CAR. THIS RECALL WAS FOR PASSATS MANUFACTURED FROM 9/99 TO 12/00 AFFECTING 70,000 VEHICLES WHERE THIS IS A FAULTY FUEL GAUGE SYSTEM PROBLEM. IT'S FROM SULFUR DEPOSITS IN THE FUEL TANK WHICH CAUSES THE FUEL GAUGE TO READ FULL WHEN IT IS NOT AND EVEN CLOSE TO EMPTY. I'VE BEEN EXPERIENCING THIS PROBLEM. MY VEHICLE HAS BEEN ABOUT A QUARTER TANK FULL OR HALF FULL AND FUEL GAUGE CONSISTENLY SHOWS FULL. I'M STILL HAVING THIS PROBLEM. I HAVE NOT GONE TO A DEALER YET BECAUSE I WANTED TO CALL VW DIRECTLY AT 800-822-8987. I WAS INFORMED SINCE MY VIN # WAS NOT ON VW'S LIST FOR RECALL NOTIFICATION THAT IT DOES NOT APPLY TO MY CAR. IS THERE ANY WAY YOU CAN HELP OR PROVIDE ASSISTANCE WITH THIS PROBLEM? I FEEL I DO HAVE THIS PROBLEM MENTIONED IN THE RECALL. AGAIN MY FUEL GAUGE CONSISTENLY DISPLAYS FULL WHEN CAR IS HALF-FULL OR NEAR EMPLY. THIS IS A MAJOR CONCERN AND I FEEL A SAFETY ISSUE. THANK YOU!

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10068406**Date of Failure:** May 6, 2004**VIN :** Not Available**Component:** ENGINE AND ENGINE COOLING:ENGINE:GASOLINE:TURBO-CHARGER**Summary:**

I HAVE A 2000 VW PASSAT AND HAVE CARBON BUILD UP ON THE VALVES DUE FROM PREMIUM GAS USE AS REQUIRED IN MANUAL. 2 SEPERATE OCCASIONS I HAD TO PAY HUNDREDS TO REPAIR THIS RECURRING PROBLEM. THE DEALER SAYS THEY DON'T KNOW WHAT FUEL I SHOULD USE. VW HEADQUARTERS FIRST SAID A YEAR AGO TO STRICTLY USE PREMIUM. NOW THEY TELL ME TO USE REGULAR BUT THEY WILL NOT DO ANYTHING FOR ME. I HAD TO REPLACE A RE CIRCULATION VALVE AND VACUUMS. I BELEIVE THERE IS A CONSUMER ISSUE HERE THAT SOMEONE HAS TO ADDRESS BECAUSE I CANNOT GET ANYBODY TO AGREE WHICH FUEL TO USE. THEY SHOULD REPAIR MY PROBLEM FOR FREE.

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10069077**Date of Failure:** October 15, 2003**VIN :** WVWNA23B0YE...**Component:** ENGINE AND ENGINE COOLING**Summary:**

COMPLETE ENGINE FAILURE CHECK OIL PRESSURE LIGHT APPEARED AT 38000 MILES; BROUGHT TO VW DEALER - TOLD THAT THE SENSOR LIGHT WAS STUCK ON CAR IS TAKEN TO VW DEALER AT 40444 FOR 40000 MILE MAINTENANCE CHECK OIL PRESSURE LIGHT APPEARS AT 44578 MILES; CAR TAKEN TO ANOTHER DEALER AND DEALER CLAIMS ENGINE IS TOTAL LOSS.

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10071522**Date of Failure:** April 26, 2004**VIN :** Not Available**Component:** SERVICE BRAKES, HYDRAULIC:ANTILOCK**Summary:**

WHEN THE BRAKES ARE APPLIED THERE IS A DELAY BEFORE THE VEHICLE WILL STOP. ALSO, ENGINE SERVICE LIGHT WILL APPEAR ON THE DASHBOARD. DEALER REPLACED THE SENSOR AT CONSUMER'S EXPENSE OF \$1,500. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** Yes**Number of Injuries:** 0**ODI ID Number :** 10071670**Date of Failure:**

**VIN :** Not Available

**Component:** ELECTRICAL SYSTEM:WIRING:FRONT UNDERHOOD

**Summary:**

AFTER PARKING THE VEHICLE 5 TO 10 MINUTES CONSUMER NOTICED SMOKE, THEN FLAMES COMING FROM THE HOOD. THE FIRE CONSUMED THE VEHICLE,IT WAS TOTALLY DAMAGED. \*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10072637

**Date of Failure:** May 14, 2004

**VIN :** WVWMA23B8YP...

**Component:** STEERING:LINKAGES:TIE ROD ASSEMBLY

**Summary:**

FAULTY OUTER TIE ROD END SEAL FOR VW PASSAT 1.8T. CAR WITH ONLY 46000 MILES ALREADY NEEDS NEW OUTERS TIE ROD END DUE TO PREMATURE/FAULTY BRAKAGE OF SEAL.\*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10075127

**Date of Failure:** March 15, 2004

**VIN :** WVWNA23B1YE...

**Component:** ENGINE AND ENGINE COOLING:ENGINE

**Summary:**

ENGINE SPEED PULSATES AT IDLE WHEN AUTOMATIC TRANSMISSION IS IN GEAR AND BRAKES APPLIED. NO FAILURE OR WARNING LIGHTS DISPLAYED. TO PREVENT SURGING OF CAR WHILE STOPPED, TRANSMISSION MUST BE PUT IN NEUTRAL. ALSO HESITATES SIGNIFICANTLY DURING SOME ACCELERATIONS FROM STOP DUE TO CONDITION, AND IDLES ROUGH WHEN COLD. SAME FAULT LAST YEAR IN JAN. 2003, RESOLUTION THROUGH REPLACEMENT OF COOLANT SENSOR AND THROTTLE BODY.\*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10075127

**Date of Failure:** March 15, 2004

**VIN :** WVWNA23B1YE...

**Component:** VEHICLE SPEED CONTROL

**Summary:**

ENGINE SPEED PULSATES AT IDLE WHEN AUTOMATIC TRANSMISSION IS IN GEAR AND BRAKES APPLIED. NO FAILURE OR WARNING LIGHTS DISPLAYED. TO PREVENT SURGING OF CAR WHILE STOPPED, TRANSMISSION MUST BE PUT IN NEUTRAL. ALSO HESITATES SIGNIFICANTLY DURING SOME ACCELERATIONS FROM STOP DUE TO CONDITION, AND IDLES ROUGH WHEN COLD. SAME FAULT LAST YEAR IN JAN. 2003, RESOLUTION THROUGH REPLACEMENT OF COOLANT SENSOR AND THROTTLE BODY.\*AK

**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10075130

**Date of Failure:** March 15, 2004

**VIN :** WVWNA23B1YE...

**Component:** VEHICLE SPEED CONTROL

**Summary:**

IDLE PULSATES HEAVILY AT STOPS WHEN IN GEAR. IDLE IS ROUGH WHEN CAR IS COLD. CAR HESITATES HEAVILY SOMETIMES WHILE ACCELERATING FROM A STOP. NO FAULT CODES DISPLAYED. HAVE REPLACED COMBINATION VALVE DUE TO FAULT CODE STORED IN ECU, VALVE SHOWED HEAVY BUILDUP OF CARBON. HAVE REPLACED SECONDARY AIR PUMP DUE TO WATER BUILDUP IN PUMP. PROBLEM OCCURRED 1 YEAR AGO, WAS RESOLVED BY REPLACEMENT OF THROTTLE BODY AND COOLANT TEMP SENSOR AT COST OF \$600. PROBLEM NOW BACK. \*AK

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**Make :** VOLKSWAGEN                            **Model :** PASSAT                            **Year :** 2000  
**Manufacturer :** VOLKSWAGEN OF AMERICA, INC  
**Crash :** No                                            **Fire :** No                                            **Number of Injuries:** 0  
**ODI ID Number :** 10075627                                            **Date of Failure:** May 14, 2004  
**VIN :** WVWMA23B2YP...  
**Component:** SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC:ROTOR

**Summary:**

WHILE DRIVING ON THE HIGHWAY AT 62 MPH THE VEHICLE STARTED SHAKING, LOST POWER THEN COASTED TO A STOP. THIS OCCURRED BECAUSE THE LEFT REAR ROTOR MELTED DOWN AND GUMMED UP THE BRAKE FLUID. THIS RESULTED IN THE BRAKING SYSTEM AND TRANSMISSION BEING INOPERATIVE. THE DEALERSHIP COULDN'T IDENTIFY THE CAUSE OF THE ROTOR MELT DOWN ,THEY ONLY REPLACED THE MELTED AND DAMAGED PARTS. \*NM \*LA

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**Make :** VOLKSWAGEN                            **Model :** PASSAT                            **Year :** 2000  
**Manufacturer :** VOLKSWAGEN OF AMERICA, INC  
**Crash :** No                                            **Fire :** No                                            **Number of Injuries:** 0  
**ODI ID Number :** 10078291                                            **Date of Failure:** June 1, 2004  
**VIN :** Not Available  
**Component:** AIR BAGS:FRONTAL

**Summary:**

AIR BAG LIGHT CAME ON TWICE. THE FIRST TIME FRONT AND SIDE DRIVER SIDE AIRBAGS WERE REPLACED, COSTING \$1200. THE SECOND TIME THE LIGHT CAME ON VW WAS CONTACTED AND THEY AGREED TO PAY FOR THE REPAIR, \$300 FOR A WIRING HARNESS UNDER THE STEERING WHEEL. PLEASE ADVISE, THIS IS A PROBLEM THAT SHOULD HAPPEN CONSIDERING THE CAR WAS NOT INVOLVED IN ANY TYPE OF ACCIDENT. SERVICE MANAGER AT VOLKSWAGEN COMPARED AIR BAG TO A "LIGHT BULB." SAYING THAT LIKE LIGHT BULBS AIRBAGS ALSO BURN OUT AFTER A WHILE, A RATHER POMPOUS STATEMENT TO MAKE. \*LA

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**Make :** VOLKSWAGEN                            **Model :** PASSAT                            **Year :** 2000  
**Manufacturer :** VOLKSWAGEN OF AMERICA, INC  
**Crash :** No                                            **Fire :** No                                            **Number of Injuries:** 0  
**ODI ID Number :** 10078349                                            **Date of Failure:** June 10, 2004  
**VIN :** WVWUH23B6YE...  
**Component:** FUEL SYSTEM, OTHER:STORAGE:FUEL GAUGE SYSTEM

**Summary:**

2000 VW PASSAT 4 MOTION RAN OUT OF GAS WHILE GAUGE SHOWED FUEL. UPON CHECKING I DISCOVERED THERE WAS A SAFETY RECALL FOR THIS PROBLEM ISSUED OCT. 2001. I TOOK THE CAR TO THE DEALERSHIP AND THEY ATTEMPTED TO FIX THE PROBLEM BUT WHEN I GOT THE CAR BACK THE GAUGE DID NOT WORK AT ALL. I TOOK IT BACK IMMEDIATELY AND THEY SAID I WOULD HAVE TO BRING IT BACK ANOTHER TIME AFTER THEY CALLED TECH SUPPORT. WHEN I TOOK IT BACK THEY SAID IT NEEDED A FUEL PUMP (THE FUEL PUMP HAS A FUEL SENDING UNIT BUILT IN). THE RECALL STATED THAT THERE ARE 3 SENDING UNITS IN THE TANK AND ANY ONE OF THEM CAN GIVE TROUBLE. THE DEALERSHIP IS REFUSING TO DO ANY MORE WORK UNDER THE RECALL. I HAVE CALLED THE VW CUSTOMER RELATIONS DEPT BUT THEY REFUSE TO HELP ME. WHAT CAN I DO? CAN YOU HELP ME? THE DEALERSHIP IS PETE MOORE VW PENSACOLA FL.\*AK

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**Make :** VOLKSWAGEN                            **Model :** PASSAT                            **Year :** 2000  
**Manufacturer :** VOLKSWAGEN OF AMERICA, INC  
**Crash :** No                                            **Fire :** No                                            **Number of Injuries:** 0  
**ODI ID Number :** 10078450                                            **Date of Failure:** May 15, 2004  
**VIN :** WVWMA23B3YP...  
**Component:** SERVICE BRAKES, HYDRAULIC:ANTILOCK:CONTROL UNIT/MODULE

**Summary:**

WHILE DRIVING ON THE FREEWAY MY ABS LIGHT CAME ON. THE DISPLAY READ"STOP, BRAKE FAILURE IMMANENT". AFTER TALKING ON MY CELL PHONE WITH MY REGULAR VW MECHANIC HE SAID IT WOULD BE SAFE TO DRIVE EXCEPT I WOULD NOT HAVE ANY ANTI-LOCK BRAKING CAPABILITY. I HAD TO TAKE THE CAR TO THE DEALER AND THEY DIAGNOST THE ANTI-LOCK BRAKE CONTROLER AND PUMP. THE DIAGNOSTIC COST ME \$90.00 AND LATER WHEN THEY FOUND THE PART THAT BILL WAS \$1580.85. WHY IS A SAFETY ITEM LIKE THAT NOT PAYED FOR BY THE MANUFACTURER? THE CAR IS 4 YEARS OLD AND HAS 70,000 MILES ON IT. SEEMS A LITTLE TO SOON TO BE REPLACING SUCH A SELDOM USED AND EXPENSIVE PART.\*AK





**ODI ID Number :** 10080603**Date of Failure:** June 27, 2004**VIN :** Not Available**Component:** SERVICE BRAKES, AIR:ANTILOCK:CONTROL UNIT/MODULE**Summary:**

DEFECTIVE ENGINEERING OF THE VOLKSWAGEN PASSAT ABS CONTROL MODULE, CAUSING IT TO FAIL AROUND 50000 MILES. THROUGH SIGNIFICANT RESEARCH, I HAVE DISCOVERED THIS IS A PREVALENT PROBLEM IN 1998-2000 VOLKSWAGEN PASSATS UPON REACHING APPROXIMATELY 50000 MILES. DESPITE THE FACT THAT THIS IS A RECOGNIZED COMMON ISSUE BY VW SERVICE SHOPS, THEY HAVE NOT ISSUED A RECALL OF THIS SIGNIFICANT SAFETY CONTROL COMPONENT NOR OFFERED TO SHARE THE COST OF REPAIR. FURTHERMORE, THEY HAVE INCREASED THE COST OF THIS COMPONENT FROM \$200-\$300 A FEW YEARS AGO TO \$1100-\$1700 TODAY. \*AK INFORMED IF NOT CORRECTED, COULD CAUSE REAR BRAKES TO LOCK UP UPON SUDDEN STOP.

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10080750**Date of Failure:** May 21, 2004**VIN :** WVVMA23B0HP...**Component:** POWER TRAIN:AXLE ASSEMBLY**Summary:**

REAR BRAKES REPLACED/TIE ROD BOOTS/ FRONT AXLE RUSTED/REPLACED. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10080750**Date of Failure:** May 21, 2004**VIN :** WVVMA23B0HP...**Component:** SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC:ROTOR**Summary:**

REAR BRAKES REPLACED/TIE ROD BOOTS/ FRONT AXLE RUSTED/REPLACED. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10080750**Date of Failure:** May 21, 2004**VIN :** WVVMA23B0HP...**Component:** STEERING:LINKAGES:TIE ROD ASSEMBLY**Summary:**

REAR BRAKES REPLACED/TIE ROD BOOTS/ FRONT AXLE RUSTED/REPLACED. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10082597**Date of Failure:** July 1, 2004**VIN :** WVVMA23B3YP...**Component:** ENGINE AND ENGINE COOLING:EXHAUST SYSTEM:EMISSION CONTROL**Summary:**

ANALYSIS OF SYSTEM AFTER CHECK ENGINE LIGHT SHOWED ONE OF TWO OXYGEN SENSORS DEFECTIVE. ITEM WAS REPLACED. NO OTHER CODES INDICATED FURTHER PROBLEMS..TWO DAYS LATER, CHECK ENGINE LIGHT LIT AGAIN. SECOND OXYGEN SENSOR REPLACED. THREE DAYS LATER, CHECK ENGINE LIGHT ON AGAIN. . ANALYSIS DETERMINED AIR MASS METER DEFECTIVE AND WAS REPLACED. REPAIR COSTS = \$841.25. VERY REPUTABLE REPAIR SHOP SAID THIS HAPPENS FREQUENTLY TO VW'S??? VW WILL BE NOTIFIED AND ASKED TO COMPENSATE FOR REPAIRS. \*AK

**Make :** VOLKSWAGEN                                   **Model :** PASSAT                                   **Year :** 2000  
**Manufacturer :** VOLKSWAGEN OF AMERICA, INC  
**Crash :** No                                               **Fire :** No                                               **Number of Injuries:** 0  
**ODI ID Number :** 10082657                                               **Date of Failure:** July 26, 2004  
**VIN :** Not Available  
**Component:** SUSPENSION:FRONT:CONTROL ARM:LOWER ARM  
**Summary:**  
THE UPPER AND LOWER CONTROL ARMS ON BOTH SIDES OF THE FRONT OF THE VEHICAL ARE FAILING. THE DEALER SAID THAT IT WAS VERY ODD TO SEE THESE ITEMS FALING AT ONLY 67,000 MILES. IF THEY WERE TO COMPLETELY FAIL IT WOULD CAUSE THE DRIVER TO LOSE CONTROL OF THE VEHICAL. THIS SAME FAILURE HAS OCCURED ON A NUMBER OF OTHER VEHICALS OF THE SAME MODEL.\*AK

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**Make :** VOLKSWAGEN                                   **Model :** PASSAT                                   **Year :** 2000  
**Manufacturer :** VOLKSWAGEN OF AMERICA, INC  
**Crash :** No                                               **Fire :** No                                               **Number of Injuries:** 0  
**ODI ID Number :** 10082657                                               **Date of Failure:** July 26, 2004  
**VIN :** Not Available  
**Component:** SUSPENSION:FRONT:CONTROL ARM:UPPER ARM  
**Summary:**  
THE UPPER AND LOWER CONTROL ARMS ON BOTH SIDES OF THE FRONT OF THE VEHICAL ARE FAILING. THE DEALER SAID THAT IT WAS VERY ODD TO SEE THESE ITEMS FALING AT ONLY 67,000 MILES. IF THEY WERE TO COMPLETELY FAIL IT WOULD CAUSE THE DRIVER TO LOSE CONTROL OF THE VEHICAL. THIS SAME FAILURE HAS OCCURED ON A NUMBER OF OTHER VEHICALS OF THE SAME MODEL.\*AK

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**Make :** VOLKSWAGEN                                   **Model :** PASSAT                                   **Year :** 2000  
**Manufacturer :** VOLKSWAGEN OF AMERICA, INC  
**Crash :** No                                               **Fire :** No                                               **Number of Injuries:** 0  
**ODI ID Number :** 10083689                                               **Date of Failure:** April 15, 2003  
**VIN :** WVWPD23B9YE...  
**Component:** ENGINE AND ENGINE COOLING:EXHAUST SYSTEM:EMISSION CONTROL:CATALYTIC CONVERTOR  
**Summary:**  
CONSUMER COMPLAINED THAT AT 43000 MILES CATALYTIC CONVERTER WAS REPLACED UNDER WARRANTY. CURRENTLY, AT 90,000 MILES ANOTHER ONE NEEDED TO BE REPLACED. DEALER WILL NOT REPLACE THE CATALYTIC CONVERTER FOR FREE.\*AK

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**Make :** VOLKSWAGEN                                   **Model :** PASSAT                                   **Year :** 2000  
**Manufacturer :** VOLKSWAGEN OF AMERICA, INC  
**Crash :** No                                               **Fire :** No                                               **Number of Injuries:** 0  
**ODI ID Number :** 10086199                                               **Date of Failure:** August 2, 2004  
**VIN :** WVWVD23B6YE...  
**Component:** SERVICE BRAKES, AIR:ANTILOCK:CONTROL UNIT/MODULE  
**Summary:**  
ABS CONTROL UNIT FAILURE AT 67,000 MILES. \*AK

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**Make :** VOLKSWAGEN                                   **Model :** PASSAT                                   **Year :** 2000  
**Manufacturer :** VOLKSWAGEN OF AMERICA, INC  
**Crash :** No                                               **Fire :** No                                               **Number of Injuries:** 0  
**ODI ID Number :** 10086543                                               **Date of Failure:** July 14, 2004  
**VIN :** WVWMD23B8YE...  
**Component:** SERVICE BRAKES, HYDRAULIC:ANTILOCK:CONTROL UNIT/MODULE

**Summary:**

AFTER RANDOM INTERVALS THE ABS WARNING OCCURS, SOMETIMES IT WILL END BUT MOST OF THE TIME THE ERROR WILL CONTINUE UNTIL THE CAR IS TURN OFF AND RESTARTED AFTER 5 MINUTES. AFTER THE FIRST ABS WARNING I TOOK THE CAR INTO THE DEALER. THE DEALER DETERMINED THE THE UNIT (BOSCH ABS AND CONTROLLER) WOULD NEED REPLACING. AFTER RESEARCHING ONLINE, I FOUND THAT SEVERAL COMPANIES BUY BACK THESE PARTICULAR UNITS FOR REMANUFACTURING DUE TO THE COMMON FAILURE OF THIS PART. SINCE THIS PART IS COMMON ON 1996-2001 AUDI A4'S, A6'S AND VW PASSAT AND IS FAILING CONSISTENTLY THAT SEVERAL COMPANIES ARE NOW IN THE BUSINESS OF REMANUFACTURER THESE UNITS, I FIND IT HARD THAT SUCH A VITAL COMPONENT TO THE SAFETY OF THE VEHICLE CAN FAIL SO CONSISTENTLY. IN ADDITION, SUNNYVALE VOLKSWAGON DEALER SAID THAT VW NO LONGER SELLS THE ABS CONTROLLER SEPERATE FROM THE ABS PUMP DUE TO THE FACT THAT WHEN REPLACING A FAILED CONTROLLER IT WAS COMMON FOR THE PUMP TO FAIL WITHIN SEVERAL MONTHS.

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10086776**Date of Failure:** August 11, 2004**VIN :** WVVVD23B5YE...**Component:** SERVICE BRAKES, HYDRAULIC:ANTILOCK**Summary:**

ABS AND BRAKE WARNING LIGHT SUDDENLY APPEARS ACCOMPANIED BY WARNING MESSAGE "STOP - BRAKE FAULT" AND LOUD AUDIBLE ALARM. MY INDEPENDENT VW MECHANIC RETRIEVED VEHICLE FAULT CODES AND ADVISES THE REPLACEMENT OF THE ABS CONTROL UNIT. THE MECHANIC SAID HE HAS SEEN THIS PROBLEM SEVERAL TIMES IN THE PAST YEAR. THE ABS IS INOPERABLE AND THE DRIVERS NORMAL BRAKING EFFORT COULD RESULT IN THE REAR WHEELS LOCKING UP. FAILURE TO CORRECT THIS PROBLEM BY REPLACING THE ABS UNIT IS LIKELY DUE TO THE HIGH PART COST (\$1,123.25) AS THIS IS BECOMING A COMMON ISSUE WITH MANY VW OWNERS (EVIDENCE OF THIS IS READILY AVAILABE ON THE INTERNET), THE DRIVING PUBLIC'S SAFETY IS BEING JEOPARDIZED FOR ECOMOMIC REASONS. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10088180**Date of Failure:** June 20, 2004**VIN :** WVVMA23B1YP...**Component:** SERVICE BRAKES, AIR:ANTILOCK:CONTROL UNIT/MODULE**Summary:**

ABS MODULE FAILS AT 70,000 MILES, AND IT COST ME AROUND \$1,500. MANY PEOPLE SEEM TO HAVE THE SAME KIND OF PROBLEM. THE MANUFACTURER SHOULD BE RESPONSIBLE FOR IT, RATHER THAN WORRYING ABOUT THE COST OF RECALLS. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10089642**Date of Failure:** August 24, 2004**VIN :** Not Available**Component:** CHILD SEAT:TETHER/HARNESS**Summary:**

BRITAX, MODEL # E900232/72501, THE CHILD WAS INSIDE OF THE CAR SEAT AND THE MECHANISM HOLDING THE STRAP STRAIGHT FAILED. CONSUMER CONTACTED THE MANUFACTURER. \*AK

**Make :** VOLKSWAGEN**Model :** PASSAT**Year :** 2000**Manufacturer :** VOLKSWAGEN OF AMERICA, INC**Crash :** No**Fire :** No**Number of Injuries:** 0**ODI ID Number :** 10089686**Date of Failure:** March 20, 2004**VIN :** WVVWD23B9YP...**Component:** POWER TRAIN:AXLE ASSEMBLY

**Summary:**

WHEN ACCELERATING FROM A STOP LIGHT FRONT PASSENGER SIDE AXLE BROKE. AS A RESULT, VEHICLE WAS UNABLE TO BE MOVED, AND CONSUMER HAD TO GET THE VEHICLE TOWED. \*AK

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**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10089791

**Date of Failure:** August 25, 2004

**VIN :** WVVVD63B72E...

**Component:** ENGINE AND ENGINE COOLING

**Summary:**

WHILE DRIVING CHECK ENGINE LIGHT APPEARED ON THE DASHBOARD AND REMAINED ON. CONSUMER DROVE THE VEHICLE TO THE DEALER FOR INSPECTION, AND MECHANIC INFORMED CONSUMER THAT THE PROBLEM COULD NOT BE DUPLICATED. \*AK

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**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10090569

**Date of Failure:** September 6, 2004

**VIN :** WVVMA23B8YE...

**Component:** SERVICE BRAKES, HYDRAULIC:ANTILOCK

**Summary:**

THIS IS CONCERNING MY 2000 VW PASSAT 1.8T AUTOMATIC(TIPTRONIC) VEHICLE. I AM HAVING ISSUES WITH MY ANTI LOCK BRAKE SYSTEM. MY CAR WARNS ME OF AN ABS FAILURE RANDOMLY (WARNING LIGHTS COME ON AND GO AWAY FOR NO APPARENT REASON) I HAVE FOUND A MULTITUDE OF OTHER PEOPLE ON THE INTERNET THAT EXPERIENCE THE SAME EXACT ISSUES WITH THIS CAR. I HAVE CONTACTED VW OF AMERICA AND WAS TOLD THAT THERE IS NO KNOWN ISSUE WITH THE CAR (NO RECALL) AND THAT IF IN FACT THERE ARE AS MANY PEOPLE HAVING THIS PROBLEM, THAT THEY SHOULD CALL VW AND ALSO REPORT IT TO THE NHTSA. SHE SAID THAT IF THE NHTSA GOT ENOUGH COMPLAINTS THAT THEY COULD FORCE VW TO DO A RECALL. HERE ARE SOME LINKS WHERE I FOUND ALOT OF OTHER PEOPLE WITH THE SAME CAR/SAME ISSUE: [HTTP://TECH.BENTLEYPUBLISHERS.COM/SEARCH!EXECUTE.JSPA?](http://TECH.BENTLEYPUBLISHERS.COM/SEARCH!EXECUTE.JSPA?) RESOLUTION TO THIS PROBLEM IS A \$2000 REPLACEMENT OF THE ABS UNIT TO "SEE" IF THAT FIXES IT. SOMETHING NEEDS TO BE DONE FOR THESE GUYS TO ADMIT TO HAVING FAULTY PARTS IN THESE MODEL VEHICLES. ANY HELP IS GREATLY APPRECIATED! THANKS, STEVE BRICKHOUSE. \*AK

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**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10091058

**Date of Failure:** September 14, 2004

**VIN :** Not Available

**Component:** VEHICLE SPEED CONTROL:CRUISE CONTROL

**Summary:**

WHEN DRIVING WITH CRUISE CONTROL SET AT 55 MPH, UPON MOVING DOWN A SLOPE OF A HILL, THE ENGINE RACED OFF AND VEHICLE, A 2000 VW PASSAT ACCELERATED UNCONTROLLABLY.\*AK

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**Make :** VOLKSWAGEN

**Model :** PASSAT

**Year :** 2000

**Manufacturer :** VOLKSWAGEN OF AMERICA, INC

**Crash :** No

**Fire :** No

**Number of Injuries:** 0

**ODI ID Number :** 10092242

**Date of Failure:** January 14, 2004

**VIN :** NOT AVAIL...

**Component:** FUEL SYSTEM, GASOLINE:STORAGE:TANK ASSEMBLY

**Summary:**

THE FUEL GAUGE INDICATED FUEL WAN THE VEHICLE, HOWEVER THERE WAS NO FUEL AND THE VEHICLE RAN OUT OF GAS. THE VEHICLE WAS NOT INCLUDED IN RECALL NUMBER. 01V157000. \*JB



**Summary:**

1. BROUGHT 2000 PASSAT GLX TO DEALER TWICE TO FIX 'SMOKE COMING FROM ENGINE COMPARTMENT AND ACCOMPANYING BURNING SMELL.' DEALER CHARGED \$430 TO REPLACE "IN/OUT TRANSMISSION COOLER LINES" THE FIRST TIME IN THE SHOP, AND "TIGHTENED THE CAMS" THE SECOND TIME. 2. LESS THAN 3 WEEKS AFTER THE SECOND SERVICE 'TIGHTENING THE CAMS', CAR CAUGHT FIRE WHILE TRAVELING NORTHBOUND ON I-95 AT MILE MARKER 8 IN NY. AFTER BEING NOTIFIED OF SMOKE COMING FROM THE CAR BY ANOTHER MOTORIST, WE PULLED OVER. SHORTLY THEREAFTER, THE ENTIRE CAR WAS ENGULFED IN FLAMES. 3. NOTHING WAS DONE TO CORRECT THE FAILURE AS THE CAR WAS TOTALED. INVESTIGATION MAY OR MAY NOT BE CONDUCTED BY INSURANCE COMPANY TO FIND THE CAUSE OF THE FIRE. \*AK

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